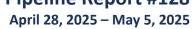


# Restore Louisiana Homeowner Assistance Program Situation & Pipeline Report #128 April 28, 2025 – May 5, 2025

**Issued: May 5, 2025** 





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### **Program Overview**

The Restore Louisiana Homeowner Assistance Program provides grant funding to homeowners affected by 2020-21 Disasters to help with repairs, reconstruction, and/or reimburse for repairs already completed.

The program is administered by the Louisiana Office of Community Development (OCD) and funded by the Department of Housing and Urban Development (HUD) through federal appropriations of Community Development Block Grant-Disaster Recovery (CDBG-DR) funds.

Louisiana has been allocated more than \$3.1 billion for all eligible storms:

	DISASTER EVENT ALLOCATIONS	DATE	AMOUNT
1	Hurricanes Laura & Delta	October 29, 2021	\$600 M
2	Hurricane Ida & May '21 Severe Storms	March 22, 2021	\$1.27 B
	+ Hurricanes Laura & Delta	Maich Zz, Zozi	+ \$450 M
3	Hurricane Ida & May '21 Severe Storms	Sept. 30, 2022	\$800 M

The first step in receiving program assistance is to complete the program survey. The information provided in the survey will help the program phase homeowners for assistance. The deadline to complete the survey was August 1, 2023.

# Homeowner Phase Prioritization Factors

To serve the most vulnerable populations effectively in our state, the program's phased approach, which is aligned with federal guidance, ensures that the most vulnerable populations are prioritized for assistance.



### **Household Income**

Households with the lowest income, according to HUD AMI for their area, will be prioritized.



#### **Homeowner Age**

Homeowners over the age of 62 will be prioritized.



#### Disabled Household Members

If a household includes a disabled member, it will be prioritized.



### Located in Most-Impacted Parishes

Household addresses located in a mostimpacted and distressed parishes will be prioritized.

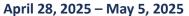


# Repairs Complete or Incomplete

Households with incomplete repairs will be prioritized.

The phases prioritize homeowners for assistance based on household income, homeowner age, disabled household members, whether the damaged address is in a Most-Impacted parish, and if the damaged address' repairs are complete or incomplete.

# **Situation & Pipeline Report #128**







Based on current funding limitations and federal guidance, to be placed in a phase, you must have:

- (1) owned and still own the damaged home
- (2) occupied the home at the time of the disaster
- (3) sustained FEMA IA damages of \$3,000 or greater for repairs
- (4) NOT received or expect to receive structural insurance payments greater than \$50k

APPLICATION PHASES		PHASE I	PHASE II	PHASE III	PHASE IV	PHASE V	PHASE VI	
	LESS THAN 50% AMI	<b>✓</b>						
HOUSEHOLD INCOME	BETWEEN 50% & 80% AMI		<b>⋄</b>	<b>⋄</b>				
	GREATER THAN 80% AMI				<b>⋄</b>	<b>✓</b>	<b>✓</b>	
GEOGRAPHY	MOST IMPACTED	N/A N/A	N/4	<		NI/A		
GEOGRAFHI	OTHER IMPACTED		N/A	N/A		<	N/A	
HOMEOWNER 62+ AND/OR HOUSEHOLD	YES	N/A	<		N/A	N/A	**/*	
MEMBER WITH DISABILITY	N0			<b>⋄</b>			N/A	
STATUS OF REPAIRS	COMPLETE	N/A		NI/A				<
STATUS OF REPAIRS	INCOMPLETE		N/A	N/A	<b>⊘</b>	•		

#### AMI = AREA MEDIAN INCOME

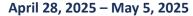
Based on survey responses and after an environmental review is completed on the damaged residence, the program invites homeowners in Phases 1 – 6 to start a program application for assistance to determine eligibility. Phase 7 eligibility is based on FEMA direct housing participation and other program eligibility requirements.

# Eligibility

After the application is submitted, it is reviewed for eligibility. To be eligible for program assistance, homeowners must meet the following requirements:

- Owner occupant at time of disaster event and still maintain ownership through program final project inspection.
- Damaged address was the applicant's primary residence at the time of disaster event
- Suffered damage as a result of the 2020-21 Disasters
- Eligible structure as determined by program, including single family homes, duplexes, mobile homes and condominiums
- Located in one of 60 disaster declared parishes

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# Homeowner Program Steps

Below is an overview of the homeowner journey in the program, from initial survey to reimbursement and/or repair or reconstruction.

# COMPLETE THE PROGRAM SURVEY

Completing the program survey is the first step in receiving program assistance. The Restore Louisiana program survey deadline was August 1, 2023. Homeowners who did not submit a survey by the deadline may not be considered for program assistance.



The federally required environmental review is the process of reviewing a project and its potential environmental impact to determine whether it meets federal, state and local environmental standards. The environmental review is conducted without an appointment and from the road or right-of-way.

# START THE PROGRAM APPLICATION

Qualified homeowners who submitted a program survey and have had an environmental review of their property performed by the program will be invited to start the program application according to their phase. The deadline to complete the Restore Louislana program application was October 31, 2023.



During a scheduled damage assessment appointment with the applicant, inspectors will use industry standard software to inspect work already completed and to determine a scope of work for prospective repairs needed to complete the home. The program will also send inspectors to test for lead-based paint in homes constructed prior to 1978.

### 5 ELIGIBILITY REVIEW

The program will review the application and information from third-party sources to determine whether the homeowner meets eligibility requirements for the program. If the program is unable to verify information from third party sources, applicants may be required to submit supporting documentation for program review.

### 6 AWARD DETERMINATION

After steps 1-5 are completed, the homeowner will receive their calculated grant award which accounts for any duplication of benefits. The homeowner will have 60 days to either accept or appeal their award. Homeowners may also consult with their case manager during this period.

# 7 CONTRACTOR SELECTION

If a homeowner has remaining repairs or will require reconstruction, during the application the homeowner will choose between SOLUTION 1: Program Managed Construction or SOLUTION 2: Homeowner Managed Construction prior to closing on their grant award. Based on individual conditions at the time of application, applicants can choose the program solution which best fits their own need and capacity to complete their home repair or reconstruction project within the program allotted timeframe.

Prior to closing on their grant awards, applicants will be asked to select their contractor based on their previously chosen solution. Applicant will be able to work with their case manager throughout the contractor selection process.

Please visit the program Resources page for more information on contractor selection:

- Solution 1 Reconstruction
- Solution 2 Reconstruction
- Solution 2 10 Tips for Hiring a

Contractor

- Solution 2 Mobile Home Unit Repair Options
- Fortified Construction Checklist
   Fortified Roof Checklist

Contractor Selection is the last status where the solution chosen on the application may be changed prior to closing on the grant award.

# 8 GRANT AGREEMENT & EXECUTION

After accepting their award, the homeowner will meet with the closing team to sign their grant agreement.

#### 9 REIMBURSEMENT, REPAIR, RECONSTRUCTION

Once the grant agreement is executed and depending on the homeowner's selected solution, the homeowner will be issued a reimbursement check and/or will be provided a grant award to repair or reconstruct their home. The allotted time for project repairs/ reconstruction starts on the date the grant agreement is executed.

# Program Outreach

• The Restore Louisiana Homeowner Assistance Program discontinued mobile support locations effective Friday, November 17, 2023, including the office located in Lake Charles at the Magnolia Building, 1011 Lakeshore Drive. Homeowners may continue to submit their applications to the Restore Louisiana Homeowner Assistance Program online by logging into their account at restore.la.gov or by calling the program call center at 866.735.2001 from 8 a.m. to 5 p.m., Monday through Friday.



# **Executive Summary**

- The Restore Louisiana Homeowner Assistance survey opened on Feb. 1, 2022. The program opened applications:
  - o Phase 1 on May 11, 2022
  - o Phase 2 − 3 on Aug. 24, 2022
  - Phase 4 5 on Nov. 28, 2022
  - o Phase 6 on Dec. 15, 2022
  - o Phase 7 on Apr. 17, 2023
- Survey Submission Deadline of 8/1/2023 has passed.
- Application Submission Deadline of 10/31/2023 has passed.
- Grant Award Agreement Execution Deadline of 11/1/2024 has passed.
- As of 5/5/2025 there have been 39,328 total survey submissions. 25,785 homeowners were determined to be in Phases I – VII.
- 25,747 environmental reviews have been completed, representing 100% of the 25,749 homeowners in Phases I VII available for environmental review.
- 25,761 homeowners, from Phases I VII, have been invited to start an application. 20,805 applications have been submitted, representing 81% of the homeowners invited to start an application.
- There has been a total of 15,063 grant awards offered to homeowners totaling \$1,186,549,229.54. Of those, 12,502 homeowners have closed on their grant agreements, obligating \$993,802,774.78.
- 7,608 Housing projects have been completed to date.

# Program Mobile and Event Outreach

- There were no planned outreach events during this reporting period.
- Table 1: Completed Outreach:

Mo./ Yr.	Outreach
2022 Jun-Dec	111
1st Qtr. '23	56
2nd Qtr. '23	113
3rd Qtr. '23	229
4th Qtr. '23	92

No planned Mobile Outreaches scheduled to take place in the next reporting period.



Table 2: Homeowner Program Snapshot.

Restore 2020 H	omeowner Pro	ogram W	eekly Snapsho	ot	
Activity	As of 4/28/2025	Weekly Activity	As of 5/5/2025	Percentage	Total Dollars
Surveys Recorded				Survey Deadlin	e 8/1/23
Submitted Surveys	39,328	0	39,328	100%	
Working Phases (1-7) Total	25,785	0	25,785	66%	
Non-Working Phases Total	13,543	0	13,543	34%	
Environmental Reviews					
Environmental Reviews Available to Work	2	0	2		
Environmental Reviews Completed	25,747	0	25,747		
Home Inspections					
Home Inspections Available to Work	2	-1	1		
Total Home Inspections Completed	21,775	-8	21,767		
Applications In Process				Application Dea	adline 10/31/23
Total Number of Invited Applications	25,761	0	25,761		
Applications Not Submitted by Deadline	4,956	0	4,956		
Application Documentation Requested	0	0	0 ▶		
Applications Available for Grant Determination	20,805	0	20,805	100%	
Pending Grant Determination	13	24	<b>∢</b> 37	0.2%	
Grant Determinations			99.8%	% Grant Determinations	
Zero Award	834	0	<b>∢</b> 834	4%	
Ineligible	3,998	4	4,002	19%	
Withdrawn	898	-29	◀ 869	4%	
Appeals In Progress	3	0	3		
All Grant Awards Offered to Applicant	15,062	1	<b>15,063</b>	72%	\$1,186,549,229.54
Current Grant Awards Offered	12,028	6	12,034		\$989,253,246.58
Not Closed By Deadline	1,436	-9	1,427		\$80,658,649.30
Program Activities Complete	1,598	4	1,602		\$116,637,333.66
Grant Awards					
Grant Awards Obligated	11,893	609	12,502		\$993,802,774.78
Solution 1 & 1/3	4,856	20	4,876		\$445,851,670.39
Solution 2 & 2/3	6,761	591	7,352		\$531,852,767.05
Solution 3 Only	276	-2	274		\$16,098,337.34
Disbursements					
Total Disbursements	9,933	110	10,043		\$656,800,875.23
Solution 1 & 1/3	3,605	24	3,629		\$237,618,043.74
Solution 2 & 2/3	6,055	86	6,141		\$403,113,818.34
Solution 3 Only	273	0	273		\$16,069,013.15
Housing Rehab/Reconstruction Complete					
Housing Rehab/Reconstruction Complete	7,474	134	7,608		
Solution 1 & 1/3	2,937	42	2,979		
Solution 2 & 2/3	4,265	92	4,357		
Solution 3 Only	272	0	272		

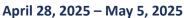
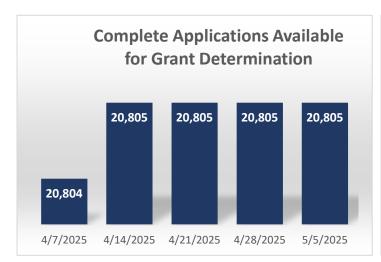
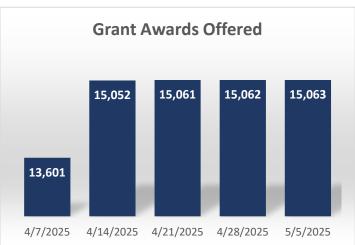
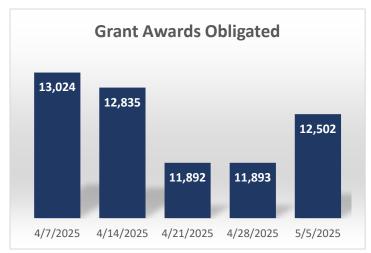


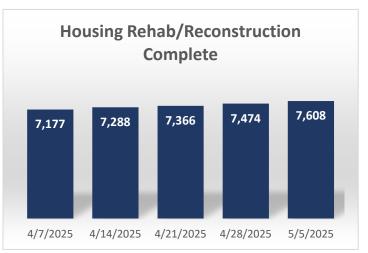


Table 3: Key Program Statistics: Totals to Date.











# Table 8: Demographic Information for Submitted Applications.

Self-Reported Race	Submitted Applications	Submitted Applications %	Grants Offered	Grants Offered Percentage %	Grant Awards Obligated	Obligated Percentage %
American Indian/Alaska Native	205	1.0%	198	1.3%	134	1.1%
American Indian/Alaska Native and White	128	0.6%	125	0.8%	92	0.7%
American Indian/Alaskan Native/Black-African American	286	1.4%	278	1.9%	232	1.9%
Asian	113	0.5%	104	0.7%	80	0.6%
Asian and White	25	0.1%	23	0.2%	21	0.2%
Black/African American	9,338	44.9%	8,852	58.8%	7,478	59.8%
Black/African American and White	256	1.2%	238	1.6%	197	1.6%
Decline to answer	318	1.5%	294	2.0%	239	1.9%
Native Hawaiian/Other Pacific Islander	9	0.0%	9	0.1%	8	0.1%
Native Hawaiian/Other Pacific Islander and White	12	0.1%	12	0.1%	9	0.1%
Other Multi-Racial	273	1.3%	259	1.7%	211	1.7%
White	4,846	23.3%	4,551	30.2%	3,708	29.7%
NOT PROVIDED	4,996	24.0%	120	0.8%	93	0.7%
Total	20,805	100%	15,063	100%	12,502	100%

Female Head of Household % of Complete

Apps:



Appendix A Table 11: Submitted Applications and Grants Offered by House District.

House District	Submitted Applications	Grant Awards Offered
1	2	2
2	10	8
3	16	10
4	11	9
5	3	2
6	1	0
7	3	1
8	0	0
9	0	0
10	0	0
11	10	9
12	18	15
13	30	24
14	13	11
15	8	7
16	46	37
17	43	35
18	37	33
19	9	7
20	3	3
21	0	0
22	61	43
23	24	16
24	55	38
25	65	42
26	57	42
27	32	22
28	0	0
29	64	48
30	76	54
31	14	10
32	309	235
33	342	245
34	965	659
35	382	277
36	258	183

House District	Submitted Applications	Grant Awards Offered
37	361	273
38	20	18
39	30	24
40	58	51
41	42	28
42	70	55
43	13	10
44	36	24
45	9	5
46	55	41
47	367	245
48	43	34
49	108	97
50	129	106
51	1,217	903
52	733	526
53	1,225	817
54	1,196	785
55	877	673
56	521	382
57	1,291	976
58	721	584
59	75	55
60	309	244
61	49	30
62	87	71
63	62	44
64	35	25
65	32	22
66	25	18
67	39	29
68	42	30
69	17	12
70	30	24
71	35	29
72	1,045	816

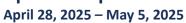
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House District	Submitted Applications	Grant Awards Offered
73	536	398
74	168	123
75	128	96
76	107	64
77	70	37
78	140	92
79	157	101
80	54	34
81	511	383
82	90	68
83	497	349
84	314	193
85	124	91
86	323	233
87	260	203
88	74	50
89	49	27
90	100	62
91	184	124
92	318	221
93	161	110
94	86	51
95	185	141
96	70	59
97	368	266
98	100	64
99	369	245
100	413	315
101	39	28
102	221	167
103	212	150
104	87	54
105	319	231
Unknown	0	0
Total	20,805	15,063



Appendix A Table 12: Submitted Applications and Grants Offered by Senate District.

Senate District	Submitted Applications	Grant Awards Offered
1	366	231
2	2,243	1,795
3	870	629
4	769	547
5	367	246
6	925	708
7	459	354
8	1,082	716
9	161	105
10	427	283
11	279	168
12	955	713
13	257	198
14	134	94
15	142	101
16	78	58
17	429	351
18	427	305
19	1,825	1,308
20	3,352	2,287
21	1,155	899

Senate District	Submitted Applications	Grant Awards Offered
22	162	133
23	34	23
24	143	112
25	910	646
26	193	146
27	1,405	976
28	164	124
29	136	97
30	603	446
31	104	69
32	36	28
33	50	36
34	72	62
35	45	37
36	0	0
37	3	2
38	9	5
39	34	25
Unknown	0	0
Total	20,805	15,063





Appendix B Table 13: FEMA Verified Loss (FVL) Greater than \$3,000, Submitted Applications and Grants Offered by Parish.

Damaged Parish	*> \$3K FVL	Submitted Applications	Grant Awards Offered
Acadia	710	116	90
Allen	821	153	115
Ascension	1,493	379	286
Assumption	605	278	226
Beauregard	1,631	217	169
Bienville	1	0	0
Bossier	1	0	0
Caddo	269	46	32
Calcasieu	12,504	2,185	1,540
Cameron	1,068	218	136
Catahoula	1	0	0
East Baton Rouge	1,918	412	296
East Feliciana	235	84	69
Grant	345	51	38
Iberia	460	144	127
Iberville	404	108	86
Jackson	72	11	10
Jefferson	10,086	2,091	1,439
Jefferson Davis	988	176	130
La Salle	45	0	0
LaSalle	0	11	8
Lafayette	553	112	81
Lafourche	6,984	2,214	1,558
Lincoln	98	11	10
Livingston	2,104	417	311
Morehouse	131	30	25
Natchitoches	222	26	17

Damaged Parish	*> \$3K FVL	Submitted Applications	Grant Awards Offered
Orleans	7,318	1,911	1,352
Ouachita	433	90	73
Plaquemines	876	270	196
Pointe Coupee	74	22	20
Rapides	1,258	151	104
Red River	1	0	0
Sabine	161	17	10
St. Bernard	959	144	97
St. Charles	2,754	837	623
St. Helena	672	389	327
St. James	1,448	570	458
St. John the Baptist	4,007	1,209	910
St. Landry	604	93	78
St. Martin	353	79	58
St. Mary	427	143	121
St. Tammany	2,751	451	266
Tangipahoa	4,495	1,598	1,183
Terrebonne	8,193	2,931	2,078
Union	103	16	13
Vermilion	677	118	93
Vernon	497	69	47
Washington	753	157	119
West Baton Rouge	101	22	17
West Feliciana	41	9	7
Winn	135	19	14
Other	0	0	0
Total	82,840	20,805	15,063

<sup>\*</sup>Pipeline #6: FEMA Major/Severe Data Updated

<sup>\*</sup>Pipeline #17 FEMA Major Severe column updated to reflect FVL>\$5K

<sup>\*</sup>Pipeline #26 FVL>\$5K column updated to reflect FVL>\$3K

<sup>\*</sup>Pipeline #46: FEMA Data Updated



# Appendix C Table 14: Grant Awards by Parish.

Damaged Parish	Pending Grant Determination	Grant Award Offered		Grant Awards red Amounts (\$)	Obligated Award	Obl	ligated Award Amount (\$)
Acadia	Determination 1	90	\$	7,875,779.20	Award 80	\$	(\$) 7,214,727.50
Allen	0	115	\$	10,875,985.50	99	ب \$	9,629,290.40
Ascension	0	286	\$	20,270,148.69	237	\$	16,996,723.23
Assumption	1	226	\$	18,374,257.66	199	\$	16,582,654.71
	0	169	\$	16,864,142.38	150	\$	15,139,338.99
Beauregard Caddo	0	32	\$	1,987,547.56	23	\$	1,708,023.11
Calcasieu	1	1,540	\$	140,094,755.04	1,318	\$	122,008,390.20
Cancasieu	0	136	\$		1,318	۶ \$	10,073,438.97
	0	296	\$	12,482,292.47	261	\$	16,440,366.49
East Baton Rouge East Feliciana	0	69	\$	19,222,324.93	55	\$	
				6,295,985.44			5,279,967.10
Grant	0	38 127	\$ \$	3,090,100.71	30	\$ \$	2,536,592.19
Iberia	0			10,690,377.96	111		9,502,019.92
Iberville	0	86	\$	6,856,552.46	76	\$	6,303,386.00
Jackson	0	10	\$	835,136.07	9	\$	812,996.87
Jefferson	7	1,439	\$	79,768,516.23	1,177	\$	64,109,782.07
Jefferson Davis	1	130	\$	11,247,461.35	120	\$	10,355,778.99
LaSalle	0	8	\$	876,234.16	7	\$	680,968.32
Lafayette	0	81	\$	5,459,500.54	69	\$	4,592,800.58
Lafourche	2	1,558	\$	139,680,446.83	1,262	\$	116,161,049.28
Lincoln	0	10	\$	914,286.39	9	\$	800,337.96
Livingston	1	311	\$	25,657,653.62	255	\$	21,419,961.00
Morehouse	0	25	\$	2,455,339.18	22	\$	2,132,031.64
Natchitoches	0	17	\$	1,399,920.76	16	\$	1,331,070.43
Orleans	6	1,352	\$	69,621,964.44	1,105	\$	54,546,523.50
Ouachita	0	73	\$	5,823,798.24	63	\$	4,784,095.00
Plaquemines	0	196	\$	15,833,326.82	124	\$	9,684,190.74
Pointe Coupee	0	20	\$	1,914,507.38	17	\$	1,736,276.67
Rapides	1	104	\$	8,469,077.37	83	\$	6,669,506.45
Sabine	0	10	\$	903,465.69	8	\$	592,165.01
St. Bernard	2	97	\$	4,785,694.55	83	\$	4,284,708.35
St. Charles	1	623	\$	49,022,391.08	525	\$	42,262,400.00
St. Helena	0	327	\$	30,934,790.78	285	\$	27,305,973.62
St. James	2	458	\$	36,593,446.81	395	\$	31,542,793.88
St. John the Baptist	2	910	\$	63,259,331.78	795	\$	55,989,968.35
St. Landry	1	78	\$	6,330,313.60	62	\$	5,356,621.19
St. Martin	0	58	\$	4,909,055.33	53	\$	4,681,144.66
St. Mary	0	121	\$	10,223,418.22	104	\$	9,013,576.37
St. Tammany	0	266	\$	15,166,192.18	219	\$	11,135,606.95
Tangipahoa	2	1,183	\$	98,786,038.31	993	\$	84,745,375.59
Terrebonne	5	2,078	\$	192,654,887.09	1,643	\$	154,056,438.62
Union	0	13	\$	848,357.69	10	\$	725,005.37
Vermilion	0	93	\$	8,013,246.12	70	\$	6,264,492.71
Vernon	0	47	\$	3,965,455.61	39	\$	3,574,393.01
Washington	1	119	\$	11,352,764.02	100	\$	10,181,176.72
West Baton Rouge	0	17	\$	1,509,555.71	14	\$	1,232,162.22
West Feliciana	0	7	\$	483,921.76	6	\$	397,714.28
Winn	0	14	\$	1,869,483.83	12	\$	1,228,769.57
UNKNOWN	0	0	_	5 -	0		\$ -
Total	37	15,063		1,186,549,229.54	12,502		\$993,802,774.78