

Restore Louisiana Homeowner Assistance Program Situation & Pipeline Report #81 June 3 – June 10, 2024

Issued: June 10, 2024





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Program Overview

The Restore Louisiana Homeowner Assistance Program provides grant funding to homeowners affected by 2020-21 Disasters to help with repairs, reconstruction, and/or reimburse for repairs already completed.

The program is administered by the Louisiana Office of Community Development (OCD) and funded by the Department of Housing and Urban Development (HUD) through federal appropriations of Community Development Block Grant-Disaster Recovery (CDBG-DR) funds.

Louisiana has been allocated more than \$3.1 billion for all eligible storms:

	DISASTER EVENT ALLOCATIONS	DATE	AMOUNT
1	Hurricanes Laura & Delta	October 29, 2021	\$600 M
2	Hurricane Ida & May '21 Severe Storms	March 22, 2021	\$1.27 B
	+ Hurricanes Laura & Delta	Marcii 22, 2021	+ \$450 M
3	Hurricane Ida & May '21 Severe Storms	Sept. 30, 2022	\$800 M

The first step in receiving program assistance is to complete the program survey. The information provided in the survey will help the program phase homeowners for assistance. The deadline to complete the survey was August 1, 2023.

Homeowner Phase Prioritization Factors

To serve the most vulnerable populations effectively in our state, the program's phased approach, which is aligned with federal guidance, ensures that the most vulnerable populations are prioritized for assistance.



Household Income

Households with the lowest income, according to HUD AMI for their area, will be prioritized.



Homeowner Age

Homeowners over the age of 62 will be prioritized.



Disabled Household Members

If a household includes a disabled member, it will be prioritized.



Located in Most-Impacted Parishes

Household addresses located in a mostimpacted and distressed parishes will be prioritized.

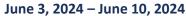


Repairs Complete or Incomplete

Households with incomplete repairs will be prioritized.

The phases prioritize homeowners for assistance based on household income, homeowner age, disabled household members, whether the damaged address is in a Most-Impacted parish, and if the damaged address' repairs are complete or incomplete.









Based on current funding limitations and federal guidance, to be placed in a phase, you must have:

- (1) owned and still own the damaged home
- (2) occupied the home at the time of the disaster
- (3) sustained FEMA IA damages of \$3,000 or greater for repairs
- (4) NOT received or expect to receive structural insurance payments greater than \$50k

APPLICATION PHASES		PHASE I	PHASE II	PHASE III	PHASE IV	PHASE V	PHASE VI		
	LESS THAN 50% AMI	<							
HOUSEHOLD INCOME	BETWEEN 50% & 80% AMI		<	⋄					
	GREATER THAN 80% AMI				✓	<	<		
GEOGRAPHY	MOST IMPACTED	N/A	N/A	N/A	✓		NI/A		
GEOGRAPHI	OTHER IMPACTED					<	N/A		
HOMEOWNER 62+ AND/OR HOUSEHOLD	YES	N/A	<		N/A	N/A	NI/A		
MEMBER WITH DISABILITY	NO NO			<			N/A		
STATUS OF REPAIRS	COMPLETE	N/A				NI/A			<
	INCOMPLETE		N/A	N/A	✓	✓			

AMI = AREA MEDIAN INCOME

Based on survey responses and after an environmental review is completed on the damaged residence, the program invites homeowners in Phases 1 – 6 to start a program application for assistance to determine eligibility. Phase 7 eligibility is based on FEMA direct housing participation and other program eligibility requirements.

Eligibility

After the application is submitted, it is reviewed for eligibility. To be eligible for program assistance, homeowners must meet the following requirements:

- Owner occupant at time of disaster event and still maintain ownership through program final project inspection.
- Damaged address was the applicant's primary residence at the time of disaster event
- Suffered damage as a result of the 2020-21 Disasters
- Eligible structure as determined by program, including single family homes, duplexes, mobile homes and condominiums
- Located in one of 60 disaster declared parishes

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Homeowner Program Steps

Below is an overview of the homeowner journey in the program, from initial survey to reimbursement and/or repair or reconstruction.



Completing the program survey is the first step in receiving program assistance. The Restore Louisiana program survey deadline was August 1, 2023. Homeowners who did not submit a survey by the deadline may not be considered for program assistance.



The federally required environmental review is the process of reviewing a project and its potential environmental impact to determine whether it meets federal, state and local environmental standards. The environmental review is conducted without an appointment and from the road or right-of-way.



Qualified homeowners who submitted a program survey and have had an environmental review of their property performed by the program will be invited to start the program application according to their phase. The deadline to complete the Restore Louisiana program application was October 31, 2023.



During a scheduled damage assessment appointment with the applicant, inspectors will use industry standard software to inspect work already completed and to determine a scope of work for prospective repairs needed to complete the home. The program will also send inspectors to test for lead-based paint in homes constructed prior to 1978.



The program will review the application and information from third-party sources to determine whether the homeowner meets eligibility requirements for the program. If the program is unable to verify information from third party sources, applicants may be required to submit supporting documentation for program review.



After steps 1-5 are completed, the homeowner will receive their calculated grant award which accounts for any duplication of benefits. The homeowner will have 60 days to either accept or appeal their award. Homeowners may also consult with their case manager during this period.



If a homeowner has remaining repairs or will require reconstruction, during the application the homeowner will choose between SOLUTION 1: Program Managed Construction or SOLUTION 2: Homeowner Managed Construction prior to closing on their grant award. Based on individual conditions at the time of application, applicants can choose the program solution which best fits their own need and capacity to complete their home repair or reconstruction project within the program allotted timeframe.

Prior to closing on their grant awards, applicants will be asked to select their contractor based on their previously chosen solution. Applicant will be able to work with their case manager throughout the contractor selection process.

Please visit the program Resources page for more information on contractor selection:

- Solution 1 Reconstruction
- Solution 2 Reconstruction
- Solution 2 10 Tips for Hiring a

Contractor

- Solution 2 Mobile Home Unit Repair Options
- Fortified Construction Checklist
 Fortified Roof Checklist

Contractor Selection is the last status where the solution chosen on the application may be changed prior to closing on the grant award.



After accepting their award, the homeowner will meet with the closing team to sign their grant agreement.

9 REIMBURSEMENT, REPAIR, RECONSTRUCTION

Once the grant agreement is executed and depending on the homeowner's selected solution, the homeowner's selected solution, the homeowner will be issued a reimbursement check and/or will be provided a grant award to repair or reconstruct their home. The allotted time for project repairs/ reconstruction starts on the date the grant agreement is executed.

Program Outreach

The Restore Louisiana Homeowner Assistance Program discontinued mobile support locations
effective Friday, November 17, 2023, including the office located in Lake Charles at the Magnolia
Building, 1011 Lakeshore Drive. Homeowners may continue to submit their applications to the Restore
Louisiana Homeowner Assistance Program online by logging into their account at restore.la.gov or by
calling the program call center at 866.735.2001 from 8 a.m. to 5 p.m., Monday through Friday.



Executive Summary

- The Restore Louisiana Homeowner Assistance survey opened on Feb. 1, 2022. The program opened applications:
 - o Phase 1 on May 11, 2022
 - o Phase 2 − 3 on Aug. 24, 2022
 - Phase 4 5 on Nov. 28, 2022
 - o Phase 6 on Dec. 15, 2022
 - o Phase 7 on Apr. 17, 2023
- Survey Submission Deadline of 8/1/2023 has passed.
- Application Submission Deadline of 10/31/2023 has passed.
- As of 6/10/2024 there have been 39,323 total survey submissions. 25,767 homeowners were determined to be in Phases I – VII.
- 25,716 environmental reviews have been completed, representing 99.8% of the 25,767 homeowners in Phases I – VII.
- 25,705 homeowners, from Phases I VII, have been invited to start an application. 19,222 applications have been submitted, representing 75% of the homeowners invited to start an application.
- There has been a total of 12,062 grant awards offered to homeowners totaling \$839,566,721.83. Of those, 8,102 homeowners have closed on their grant agreements, obligating \$584,360,910.15.
- 2,916 Housing projects have been completed to date.

Program Mobile and Event Outreach

- There were no planned outreach events during this reporting period.
- Table 1: Completed Outreach:

Mo./ Yr.	Outreach
2022 Jun-Dec	111
1st Qtr. '23	56
2nd Qtr. '23	113
3rd Qtr. '23	229
4th Qtr. '23	92

No planned Mobile Outreaches scheduled to take place in the next reporting period.



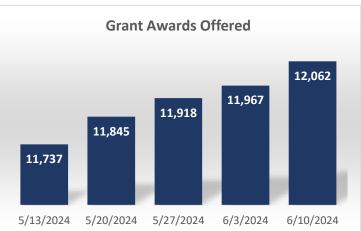
Table 2: Homeowner Program Snapshot.

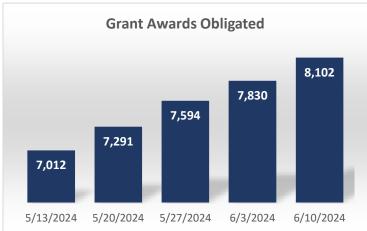
	Homeowner Prog	Weekly	As of	1	
Activity	6/03/2024	Activity	6/10/2024	Percentage	Total Dollars
Surveys Recorded			Survey Deadli	ne 8/1/23	
Submitted Surveys	39,323	0	39,323	100%	
Working Phases (1-7) Total	25,767	0	25,767	65%	
Non-Working Phases Total	13,556	0	13,556	35%	
Environmental Reviews					
Environmental Reviews Available to Work	48	3	51		
Environmental Reviews Completed	25,716	0	25,716		
Home Inspections					
Home Inspections Available to Work	13	3	16		
Total Home Inspections Completed	18,413	439	18,852		
Applications In Process			Application De	eadline 10/31/23	
Total Number of Invited Applications	25,701	4	25,705	•	
Application Not Submitted by Deadline	5,037	-1	5,036		
Application Documentation Requested	1,893	-446	1,447		
Applications Available for Grant Determination	18,771	451	19,222	100%	
Pending Grant Determination	506	-102	◀ 404	2%	
Grant Determinations			98%	% Grant Determinations	
Zero Award	775	10	₹ 78	4%	
Ineligible	3,536	358	₹ 3,894	20%	
Withdrawn	505	15	520	3%	
Inactive Offered	1,482	75	1,55	7 8%	
Appeals In Progress	143	43	180	6	
Grant Awards Offered to Applicant	11,967	95	12,06	2 63%	\$839,566,721.83
Grant Awards					
Grant Awards Obligated	7,830	272	8,102		\$584,360,910.15
Solution 1 & 1/3	3,256	121	3,37	7	\$251,770,618.59
Solution 2 & 2/3	4,395	140	4,53	5	\$322,884,462.24
Solution 3 Only	179	11	190		\$9,705,829.32
Disbursements					
Total Disbursements	5,118	168	5,286		\$271,646,278.87
Solution 1 & 1/3	2,222	62	2,28	4	\$90,260,516.04
Solution 2 & 2/3	2,740	99	2,839	9	\$172,970,383.42
Solution 3 Only	156	7	163	3	\$8,415,379.41
Housing Rehab/Reconstruction Complete					
Housing Rehab/Reconstruction Complete	2,814	102	2,916		
Solution 1 & 1/3	990	52	1,042	2	
Solution 2 & 2/3	1,659	43	1,70	2	
Solution 3 Only	165	7	172	2	



Table 3: Key Program Statistics: Totals to Date.







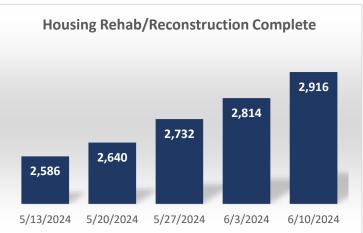




Table 8: Demographic Information for Submitted Applications.

Self-Reported Race	Submitted Applications	Submitted Applications %	Grants Offered	Grants Offered Percentage %	Grant Awards Obligated	Obligated Percentage %
American Indian/Alaska Native	164	0.9%	153	1.3%	100	1.2%
American Indian/Alaska Native and White	91	0.5%	86	0.7%	52	0.6%
American Indian/Alaskan Native/Black-African American	234	1.2%	221	1.8%	156	1.9%
Asian	93	0.5%	83	0.7%	55	0.7%
Asian and White	21	0.1%	21	0.2%	14	0.2%
Black/African American	7,856	40.9%	7,183	59.6%	4,906	60.6%
Black/African American and White	212	1.1%	189	1.6%	144	1.8%
Decline to answer	272	1.4%	242	2.0%	151	1.9%
Native Hawaiian/Other Pacific Islander	8	0.0%	8	0.1%	8	0.1%
Native Hawaiian/Other Pacific Islander and White	9	0.1%	9	0.1%	7	0.1%
Other Multi-Racial	220	1.1%	200	1.7%	122	1.5%
White	3,988	20.8%	3,606	29.9%	2,350	29.0%
NOT PROVIDED	6,054	31.5%	61	0.5%	37	0.5%
Total	19,222	100%	12,062	100%	8,102	100%

Female Head of Household % of Complete

Apps:

47%





Appendix A Table 11: Submitted Applications and Grants Offered by House District.

House District	Submitted Applications	Grant Awards Offered
1	2	2
2	9	7
3	14	10
4	11	6
5	3	2
6	1	-
7	3	1
8	ı	-
9	ı	-
10	ı	-
11	10	5
12	17	10
13	27	18
14	12	8
15	7	6
16	46	31
17	41	34
18	34	26
19	8	5
20	2	2
21	-	-
22	52	34
23	21	15
24	51	33
25	56	30
26	49	31
27	28	20
28	-	-
29	60	43
30	68	41
31	14	10
32	285	192
33	313	176
34	892	542
35	350	229
36	235	147

1		
House	Submitted	Grant Awards
District	Applications	Offered
37	328	222
38	20	15
39	25	18
40	54	42
41	34	18
42	66	47
43	12	8
44	33	18
45	8	4
46	49	34
47	338	178
48	42	30
49	105	80
50	120	81
51	1,161	693
52	682	426
53	1,149	633
54	1,099	602
55	819	533
56	484	296
57	1,211	828
58	675	472
59	70	47
60	292	197
61	47	24
62	77	55
63	57	37
64	31	19
65	29	19
66	24	15
67	36	19
68	38	29
69	16	10
70	28	20
71	32	18
72	980	653

House District	Submitted Applications	Grant Awards Offered
73	492	330
74	158	96
75	115	74
76	100	52
77	61	29
78	131	84
79	139	84
80	48	28
81	484	317
82	81	55
83	450	293
84	279	155
85	107	72
86	300	192
87	240	162
88	69	38
89	41	23
90	92	54
91	168	79
92	282	173
93	143	68
94	79	48
95	172	114
96	66	51
97	332	212
98	87	46
99	319	186
100	384	272
101	34	24
102	202	139
103	199	137
104	77	47
105	299	172
Unknown	=	=
Total	19,222	12,062



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Appendix A Table 12: Submitted Applications and Grants Offered by Senate District.

Senate District	Submitted Applications	Grant Awards Offered
1	343	208
2	2,125	1,481
3	793	524
4	689	427
5	329	163
6	862	587
7	420	287
8	975	567
9	146	92
10	383	244
11	249	147
12	889	556
13	236	150
14	123	74
15	132	84
16	72	52
17	393	279
18	393	238
19	1,683	1,036
20	3,137	1,754

Ē		
Senate District	Submitted Applications	Grant Awards Offered
21	1,087	738
22	152	113
23	31	19
24	130	88
25	828	495
26	183	124
27	1,293	789
28	148	98
29	117	72
30	557	356
31	89	55
32	32	20
33	49	28
34	69	57
35	42	32
36	0	0
37	3	1
38	9	4
39	31	23
Unknown	-	-
Total	19,222	12,062



Appendix B Table 13: FEMA Verified Loss (FVL) Greater than \$3,000, Submitted Applications and Grants Offered by Parish.

Damaged Parish	*> \$3K FVL	Submitted Applications	Grant Awards Offered
Acadia	710	107	73
Allen	821	141	93
Ascension	1,493	355	229
Assumption	605	266	185
Beauregard	1,631	201	140
Bienville	1	0	0
Bossier	1	0	0
Caddo	269	43	28
Calcasieu	12,504	2,011	1,226
Cameron	1,068	196	90
Catahoula	1	0	0
East Baton Rouge	1,918	378	244
East Feliciana	235	77	59
Grant	345	45	31
Iberia	460	139	110
Iberville	404	99	67
Jackson	72	11	9
Jefferson	10,086	1,893	1,186
Jefferson Davis	988	160	113
La Salle	45	0	0
LaSalle	0	8	5
Lafayette	553	100	64
Lafourche	6,984	2,049	1,212
Lincoln	98	11	6
Livingston	2,104	381	240
Morehouse	131	30	21
Natchitoches	222	22	16

Damaged Parish	*> \$3K FVL	Submitted Applications	Grant Awards Offered
Orleans	7,318	1,724	1,053
Ouachita	433	85	64
Plaguemines	876	251	147
Pointe Coupee	74	20	16
Rapides	1,258	130	79
Red River	1	0	0
Sabine	161	15	10
St. Bernard	959	132	90
St. Charles	2,754	781	500
St. Helena	672	363	266
St. James	1,448	538	377
St. John the Baptist	4,007	1,137	773
St. Landry	604	86	64
St. Martin	353	73	50
St. Mary	427	134	95
St. Tammany	2,751	406	223
Tangipahoa	4,495	1,490	953
Terrebonne	8,193	2,758	1,617
Union	103	15	8
Vermilion	677	111	73
Vernon	497	62	36
Washington	753	141	92
West Baton Rouge	101	21	14
West Feliciana	41	9	6
Winn	135	16	9
Other Parishes	0	1	0
Total	82,840	19,222	12,062

^{*}Pipeline #6: FEMA Major/Severe Data Updated

^{*}Pipeline #17 FEMA Major Severe column updated to reflect FVL>\$5K

^{*}Pipeline #26 FVL>\$5K column updated to reflect FVL>\$3K

^{*}Pipeline #46: FEMA Data Updated



Appendix C Table 14: Grant Awards by Parish.

Damaged Parish	Pending Grant Determination	Grant Award Offered	Grant Awards Offered Amounts (\$)	Obligated Award	Obligated Award Amount (\$)
Lafourche	31	1,212	\$96,790,283.27	849	\$71,322,543.05
St. Tammany	6	223	\$9,858,962.28	137	\$5,650,697.13
Calcasieu	30	1,226	\$102,750,038.30	895	\$78,144,770.40
St. James	11	377	\$28,535,759.03	262	\$19,752,446.31
Livingston	3	240	\$18,575,350.61	166	\$12,841,658.92
Beauregard	2	140	\$12,854,816.91	102	\$9,163,467.30
Rapides	2	79	\$5,802,936.90	48	\$3,281,926.82
Natchitoches	0	16	\$1,012,393.07	10	\$674,329.20
Grant	0	31	\$1,960,766.65	14	\$821,487.01
Winn	0	9	\$727,513.41	6	\$520,470.71
Sabine	0	10	\$618,676.51	5	\$291,303.83
Jefferson	25	1,186	\$57,680,416.63	784	\$38,873,268.55
Terrebonne	40	1,617	\$130,980,097.31	1,124	\$95,955,179.23
Iberia	3	110	\$8,069,314.08	62	\$4,601,730.25
Ascension	6	229	\$14,721,195.45	155	\$10,301,883.26
Pointe Coupee	0	16	\$1,447,227.59	12	\$1,074,657.06
Vernon	1	36	\$2,666,928.66	23	\$1,555,406.25
Jackson	0	9	\$701,772.67	6	\$475,430.50
West Feliciana	0	6	\$300,411.13	5	\$215,411.13
St. John the Baptist	12	773	\$50,866,560.58	581	\$38,543,460.38
Jefferson Davis	2	113	\$7,878,435.17	78	\$5,631,356.96
St. Helena	5	266	\$21,676,767.78	189	\$16,044,134.25
Lafayette	1	64	\$3,720,214.48	39	\$2,356,113.59
Iberville	3	67	\$4,790,060.29	36	\$2,834,981.99
Ouachita	3	64	\$4,117,038.56	45	\$2,921,745.76
Acadia	2	73	\$4,871,877.90	36	\$2,271,310.25
East Feliciana	1	59	\$4,557,824.28	38	\$3,128,253.14
Lincoln	0	6	\$453,948.74	4	\$289,596.61
Vermilion	3	73	\$5,448,246.44	48	\$3,424,321.56
Washington	7	92	\$6,336,597.00	64	\$3,847,260.96
St. Charles	12	500	\$37,019,475.41	345	\$26,297,483.91
Assumption	4	185	\$13,513,300.32	125	\$9,224,369.53
Morehouse	2	21	\$1,683,017.56	15	\$1,304,146.84
Tangipahoa	17	953	\$72,230,732.01	624	\$48,816,750.19
Orleans	134	1,053	\$42,723,064.39	629	\$24,987,783.02
St. Mary	4	95	\$7,025,425.12	47	\$3,431,735.04
Allen	2	93	\$8,185,672.02	61	\$5,102,568.35
East Baton Rouge	7	244	13424201.76	165	\$9,107,179.60
Plaquemines	3	147	\$9,590,991.62	64	\$4,950,066.06
Caddo	0	28	\$1,208,366.38	16	\$722,304.07
St. Bernard	5	90	\$3,911,428.80	55	\$2,410,223.60
Cameron	5	90	\$8,341,374.39	58	\$5,626,375.70
St. Landry	5	64	\$4,421,019.79	35	\$2,628,557.78
West Baton Rouge	0	14	\$1,109,193.08	9	\$755,323.25
St. Martin	4	50	\$3,572,474.43	25	\$1,833,635.35
LaSalle	0	5	\$308,367.09	2	\$150,701.92
Union	0	8	\$526,185.98	4	\$201,103.58
Other Parishes	1	0	\$0.00	0	\$0.00
Total	404	12,062	\$839,566,721.83	8,102	\$584,360,910.15