



**Restore Louisiana Hurricane Francine
Homeowner Assistance Program
Situation & Pipeline Report #5
September 22, 2025 – September 29, 2025**

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Program Overview

The Restore Louisiana Homeowner Assistance Program provides grant funding to homeowners affected by Hurricane Francine for home repairs, reconstruction and/or reimbursement for repairs already completed.

The program is administered by the Louisiana Office of Community Development Disaster Recovery and is funded by the U.S. Department of Housing and Urban Development through federal appropriations of Community Development Block Grant-Disaster Recovery (CDBG-DR) funds.

Louisiana will receive \$117.9 million for Hurricane Francine recovery efforts, all of which has been allocated to the Restore Louisiana program.

Eligibility

WHO CAN RECEIVE ASSISTANCE

To be eligible for program assistance, homeowners must meet the following requirements:

- Must have been the owner-occupant at the time of the disaster event and still maintain ownership throughout application period
- The damaged address must have been the homeowner's primary residence at the time of the disaster event
- The damage suffered must be a result of Hurricane Francine
- The structure must be eligible as determined by the program, which includes single family homes, duplexes, mobile homes and condominiums
- Must be a U.S. citizen or legally documented resident
- The household income must be at or below 300% of the Area Median Income (AMI)
- Must have applied for FEMA Individual Assistance following the disaster, and FEMA's damage assessment must indicate that the damage to home is major/severe, which includes at least one of the following:
 - ✓ **FEMA inspected residential damage of \$8,000 or greater**
 - ✓ **At least one foot of flooding on the first floor**
 - ✓ **FEMA inspected personal property damage of \$3,500 or greater**
- The structure must be in one of the disaster-declared parishes:
 - Ascension
 - Assumption
 - Jefferson
 - Lafourche
 - St. Charles
 - St. James
 - St. John
 - St. Mary
 - Terrebonne

The first step in receiving program assistance is to complete the program survey.

ELIGIBLE ACTIVITIES

Eligible activities under the Restore Louisiana Homeowner Assistance Program include:

- ✓ **Home Repairs**
- ✓ **Home Reconstruction**
- ✓ **MHU Replacement**



Homeowner Program Steps

1 COMPLETE THE PROGRAM SURVEY

Completing the program survey is the first step in receiving program assistance.

The survey can be completed on any smart phone, tablet or mobile device at restore.la.gov, or by calling the program call center at 866.735.2001.

The deadline to complete the survey is June 30, 2025. Homeowners who do not submit a survey by the deadline may not be considered for program assistance.

2 ENVIRONMENTAL REVIEW

The federally required environmental review is the process of reviewing a project and its potential environmental impact to determine whether it meets federal, state and local environmental standards. The environmental review is conducted without an appointment and from the road or right-of-way.

3 COMPLETE THE PROGRAM APPLICATION

Qualified homeowners who submitted a program survey and have had an environmental review of their property performed by the program will be invited to complete the program application according to their phase. The application may be completed on any mobile device, such as a smart phone, computer or tablet, by accessing the link provided in the email sent by the program.

4 ELIGIBILITY REVIEW

The program will review the application and information from third-party sources to determine whether the homeowner meets eligibility requirements for the program. If the program is unable to verify information from third party sources, applicants may be required to submit supporting documentation for program review.

5 DAMAGE & LEAD ASSESSMENT

During a scheduled damage assessment appointment with the applicant, inspectors will use industry standard software to inspect work already completed and to determine a scope of work for prospective repairs needed to complete the home. The program will also send inspectors to test for lead-based paint in home constructed prior to 1978.

6 AWARD DETERMINATION

After steps 1-5 are completed, the homeowner will receive their calculated grant award which accounts for any duplication of benefits. The homeowner will have 60 days to either accept or appeal their award. Homeowners may also consult with their case manager during this period.

7 CONTRACTOR SELECTION

Prior to closing on their grant awards, applicants will be asked to select their contractor for any repair or reconstruction work. Applicants will be able to work with their case manager throughout the contractor selection process.

Please visit the program Resources page for more information on contractor selection:

- Reconstruction: Things You Need to Know
- Fortified Construction Checklist
- 10 Tips for Hiring a Contractor
- Fortified Roof Checklist

8 GRANT AGREEMENT & EXECUTION

After accepting their award, the homeowner will meet with the closing team to sign their grant agreement.

9 REIMBURSEMENT, REPAIR, RECONSTRUCTION

Once the grant agreement is executed, the homeowner will be issued a reimbursement check and/or will be provided a grant award to repair or reconstruct their home. The allotted time for project repairs/reconstruction starts on the date the grant agreement is executed.



Executive Summary

- **Milestones:**

- The Restore Louisiana Hurricane Francine Homeowner's Assistance Program:
 - Opened survey submittal, the first step toward receiving program assistance, on May 1, 2025.
 - Closed survey submittal, with a deadline of June 30, 2025.
 - Opened application submittal on July 1, 2025.

- **Status:**

- As of September 29, 2025, 1,125 surveys have been submitted. 1,051 homeowners were determined to be in Phases I – VI.
 - 541 environmental reviews have been completed, representing 51% of the 1,051 homeowners in Phases I – VI available for environmental review.
 - 1,037 homeowners, from Phases I – VI, have been invited to apply. 661 applications have been submitted, representing 64% of the homeowners invited to submit an application.
 - 10 grant awards have been offered to homeowners totaling \$790,117.65.
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Table 1: Homeowner Program Weekly Snapshot.

Activity	As of 9/22/2025	Weekly Activity	As of 9/29/2025	Percentage (%)	Total Dollars
Surveys Recorded					
Total Surveys	1,271	17	1,288		
Non-Submitted Surveys	162	1	163		
Submitted Surveys	1,109	16	1,125	100%	
Working Phases (1-7) Total	1,036	15	1,051	93%	
Phase 1	765	13	778	69%	
Phase 2	70	0	70	6%	
Phase 3	106	1	107	10%	
Phase 4	71	1	72	6%	
Phase 5	0	0	0	0%	
Phase 6	24	0	24	2%	
Phase 7	0	0	0	0%	
Non-Working Phases Total	73	1	74	7%	
Environmental Reviews					
Environmental Reviews Available to Work	495	15	510		
Environmental Reviews Completed	541	0	541		
Home Inspections					
Home Inspections Available to Work	436	30	466		
Total Home Inspections Completed	169	24	193		
Applications In Process					
Total Number of Invited Applications	1,012	25	1,037		
Applications Not Submitted	405	-29	376		
Application Documentation Requested	0	0	0		
Applications Available for Grant Determination	607	54	661	100%	
Pending Grant Determination	593	54	647	97.9%	
Grant Determinations				% Grant Determinations	
Zero Award	0	0	0	0.0%	
Ineligible	0	0	0	0.0%	
Withdrawn	4	0	4	0.6%	
Appeals In Progress	0	1	1		
All Grant Awards Offered to Applicant	10	0	10	1.5%	\$790,117.65
Current Grant Awards Offered	10	0	10		\$790,117.65
Not Closed By Deadline	0	0	0		\$0.00
Program Activities Complete	0	0	0		\$0.00
Grant Awards					
Grant Awards Obligated	0	0	0		\$0.00
Solution 1 & 1/3	0	0	0		\$0.00
Solution 2 & 2/3	0	0	0		\$0.00
Solution 3 Only	0	0	0		\$0.00
Disbursements					
Total Disbursements	0	0	0		\$0.00
Solution 1 & 1/3	0	0	0		\$0.00
Solution 2 & 2/3	0	0	0		\$0.00
Solution 3 Only	0	0	0		\$0.00
Housing Rehab/ Reconstruction Complete					
Housing Rehab/ Reconstruction Complete	0	0	0		
Solution 1 & 1/3	0	0	0		
Solution 2 & 2/3	0	0	0		
Solution 3 Only	0	0	0		



Table 2: Key Program Statistics: Totals to Date.

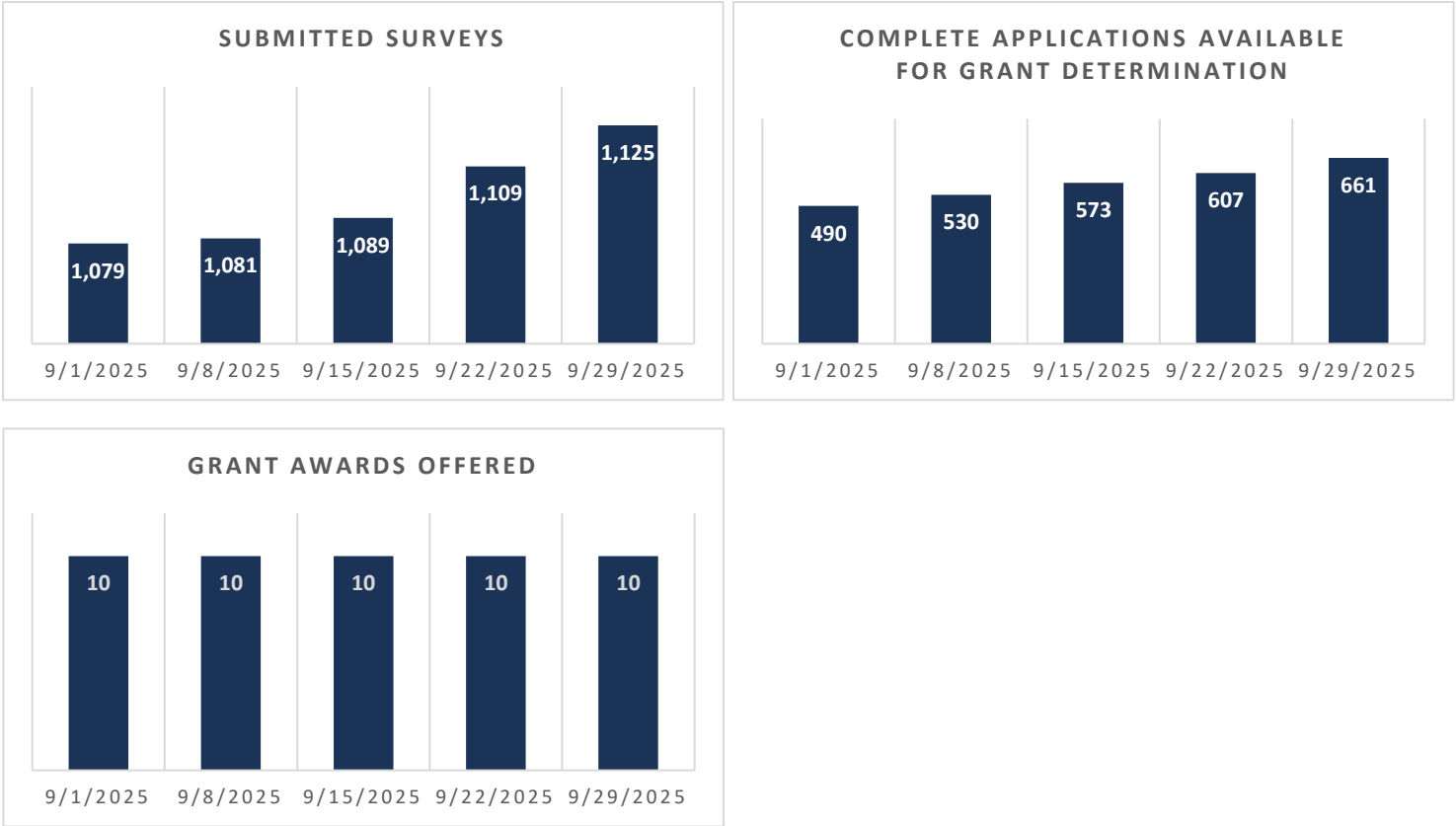




Table 3: Demographic Information for Submitted Applications.

Self Reported Race	Submitted Surveys	Survey %	Submitted Applications	Submitted Applications %	Grants Offered	Grants Offered %
American Indian/Alaska Native	7	1%	7	1%	0	0%
American Indian/Alaska Native and White	1	0%	1	0%	0	0%
American Indian/Alaskan Native/Black-African American	11	1%	11	2%	0	0%
Black/African American	297	26%	297	45%	9	90%
Black/African American and White	16	1%	16	2%	0	0%
Decline to answer	8	1%	8	1%	1	10%
Other Multi-Racial	6	1%	6	1%	0	0%
White	80	7%	80	12%	0	0%
NOT PROVIDED	699	62%	235	36%	0	0%
Total	1,125	100%	661	100%	10	100%

Female Head of Household % 44%



Table 4: Submitted Applications and Grants Offered by House District.

House District	Submitted Surveys	Submitted Applications	Grant Awards Offered
50	174	115	3
51	145	93	2
52	20	10	0
53	79	39	0
54	33	21	1
55	89	49	1
56	24	12	0
57	82	53	1
58	147	97	1
59	7	5	0
60	101	76	1
78	14	4	0
79	60	16	0
80	8	3	0
81	12	8	0
82	5	3	0
83	9	6	0
84	2	2	0
85	5	4	0
87	2	0	0
88	4	4	0
92	50	22	0
94	4	0	0
105	0	0	0
Unknown/Other	49	19	0
Total	1,125	661	10



Table 5: Submitted Applications and Grants Offered by Senate District.

Senate District	Submitted Surveys	Submitted Applications	Grant Awards Offered
2	327	221	3
5	2	1	0
7	4	1	0
8	13	11	0
9	14	5	0
10	88	26	0
18	29	21	0
19	168	94	2
20	131	69	1
21	300	193	4
Unknown/ Others	49	19	0
Total	1,125	661	10



Table 6: FEMA Major/Severe Submitted Surveys & Applications by Parish.

Damaged Parish	FEMA Major Severe	Submitted Surveys	Submitted Applications	Grant Awards Offered
Ascension	45	66	45	0
Assumption	89	126	91	1
Jefferson	59	160	60	0
Lafourche	88	159	92	3
St. Charles	19	37	20	1
St. James	50	82	51	1
St. John the Baptist	67	106	67	0
St. Mary	137	224	141	3
Terrebonne	93	165	94	1
Unknown/ Other	0	0	0	0
Total	647	1,125	661	10

Table 7: Grant Awards by Parish.

Damaged Parish	Pending Grant Determination	Submitted Surveys	Submitted Applications	Grant Award Offered	Grant Awards Offered (\$)
Ascension	45	66	45	0	\$0.00
Assumption	89	126	91	1	\$76,397.71
Jefferson	59	160	60	0	\$0.00
Lafourche	88	159	92	3	\$220,128.79
St. Charles	19	37	20	1	\$99,566.71
St. James	50	82	51	1	\$77,319.08
St. John the Baptist	67	106	67	0	\$0.00
St. Mary	137	224	141	3	\$229,705.36
Terrebonne	93	165	94	1	\$87,000.00
Unknown/ Other	0	0	0	0	\$0.00
Total	647	1,125	661	10	\$790,117.65