

Restore Louisiana Hurricane Francine Homeowner Assistance Program Situation & Pipeline Report #7 October 6, 2025 – October 13, 2025

Issued: October 13, 2025





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Program Overview

The Restore Louisiana Homeowner Assistance Program provides grant funding to homeowners affected by Hurricane Francine for home repairs, reconstruction and/or reimbursement for repairs already completed.

The program is administered by the Louisiana Office of Community Development Disaster Recovery and is funded by the U.S. Department of Housing and Urban Development through federal appropriations of Community Development Block Grant-Disaster Recovery (CDBG-DR) funds.

Louisiana will receive \$117.9 million for Hurricane Francine recovery efforts, all of which has been allocated to the Restore Louisiana program.

Eligibility

WHO CAN RECEIVE ASSISTANCE

To be eligible for program assistance, homeowners must meet the following requirements:

- Must have been the owner-occupant at the time of the disaster event and still maintain ownership throughout application period
- The damaged address must have been the homeowner's primary residence at the time of the disaster event
- The damage suffered must be a result of Hurricane Francine
- The structure must be eligible as determined by the program, which includes single family homes, duplexes, mobile homes and condominiums
- Must be a U.S. citizen or legally documented resident
- The household income must be at or below 300% of the Area Median Income (AMI)

 Must have applied for FEMA Individual Assistance following the disaster, and FEMAs damage assessment must indicate that the damage to home is major/severe, which includes at least one of the following:



FEMA inspected residential damage of \$8,000 or greater

②

At least one foot of flooding on the first floor



FEMA inspected personal property damage of \$3,500 or greater

- The structure must be in one of the disaster-declared parishes:
 - Ascension
- Lafourche
- St. John

- Assumption
- St. Charles
- · St. Mary

- Jefferson
- St. James
- Terrebonne

The first step in receiving program assistance is to complete the program survey.

ELIGIBLE ACTIVITIES

Eligible activities under the Restore Louisiana Homeowner Assistance Program include:



Home Repairs



Home Reconstruction



MHU Replacement





October 6, 2025 - October 13, 2025

Homeowner Program Steps



COMPLETE THE PROGRAM SURVEY

Completing the program survey is the first step in receiving program assistance.

The survey can be completed on any smart phone, tablet or mobile device at <u>restore.la.gov</u>, or by calling the program call center at 866.735.2001.

The deadline to complete the survey is June 30, 2025. Homeowners who do not submit a survey by the deadline may not be considered for program assistance.



ENVIRONMENTAL REVIEW

The federally required environmental review is the process of reviewing a project and its potential environmental impact to determine whether it meets federal, state and local environmental standards. The environmental review is conducted without an appointment and from the road or right-of-way.



COMPLETE THE PROGRAM APPLICATION

Qualified homeowners who submitted a program survey and have had an environmental review of their property performed by the program will be invited to complete the program application according to their phase. The application may be completed on any mobile device, such as a smart phone, computer or tablet, by accessing the link provided in the email sent by the program.



ELIGIBILITY REVIEW

The program will review the application and information from third-party sources to determine whether the homeowner meets eligibility requirements for the program. If the program is unable to verify information from third party sources, applicants may be required to submit supporting documentation for program review.



DAMAGE & LEAD ASSESSMENT

During a scheduled damage assessment appointment with the applicant, inspectors will use industry standard software to inspect work already completed and to determine a scope of work for prospective repairs needed to complete the home. The program will also send inspectors to test for lead-based paint int home constructed prior to 1978.



AWARD DETERMINATION

After steps 1-5 are completed, the homeowner will receive their calculated grant award which accounts for any duplication of benefits. The homeowner will have 60 days to either accept or appeal their award. Homeowners may also consult with their case manager during this period.



CONTRACTOR SELECTION

Prior to closing on their grant awards, applicants will be asked to select their contractor for any repair or reconstruction work. Applicants will be able to work with their case manager throughout the contractor selection process.

Please visit the program Resources page for more information on contractor selection:

- Reconstruction: Things You Need to Know
- Fortified Construction Checklist
- · 10 Tips for Hiring a Contractor
- Fortified Roof Checklist



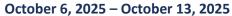
After accepting their award, the homeowner will meet with the closing team to sign their grant agreement.



REIMBURSEMENT, REPAIR, RECONSTRUCTION

Once the grant agreement is executed, the homeowner will be issued a reimbursement check and/or will be provided a grant award to repair or reconstruct their home. The allotted time for project repairs/reconstruction starts on the date the grant agreement is executed.

Situation & Pipeline Report #7





Executive Summary

• Milestones:

- o The Restore Louisiana Hurricane Francine Homeowner's Assistance Program:
 - Opened survey submittal, the first step toward receiving program assistance, on May 1, 2025.
 - Closed survey submittal, with a deadline of June 30, 2025.
 - Opened application submittal on July 1, 2025.

Status:

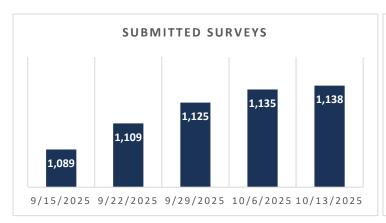
- As of October 13, 2025, 1,138 surveys have been submitted. 1,064 homeowners were determined to be in Phases I VI.
- 551 environmental reviews have been completed, representing 52% of the 1,064 homeowners in Phases I – VI available for environmental review.
- 1,047 homeowners, from Phases I VI, have been invited to apply. 720 applications have been submitted, representing 69% of the homeowners invited to submit an application.
- → 9 grant awards have been offered to homeowners totaling \$714,102.55. Of those, 0 homeowners have closed on their grant agreements, obligating \$0.00.
- o O Housing projects have been completed to date.

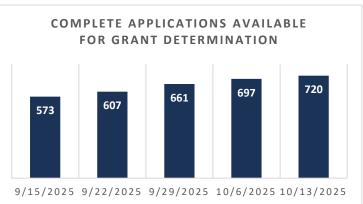


Table 1: Homeowner Program Weekly Snapshot.

Non-Noting Place 100	<u> </u>	,	'	•		
Total Surveys	Activity					Total Dollars
Total Surveys	Surveys Recorded			_		
Nen-Submitted Surveys		1,299	3	1.302		
Submitted Surveys		1		1		
Working Phases (1-7) Total	-			-	100%	
Phase 1						
Prisse 2		1		1		
Phase 3						
Phase 4						
Phase 5						
Phase 6		.		+		
Phase 7					-	
Non-Working Phases Total Reviews Phases Total Reviews Phases Total Reviews Reviews Acailable to Work S20 -7 S13				+		
Environmental Reviews Environmental Reviews Acadiable to Work 520 7.7 513 1.0						
Environmental Reviews Available to Work 550 51 1 0 551		74	U	74	1 70	
Environmental Reviews Completed 541 10 551 0 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1		500	_			
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Home Inspections Available to Work 200 19 228	·	541	10	551		
Total Number of Invited Applications 1,037	-					
Applications In Process 1,037						
Total Number of Invited Applications		209	19	228		
Applications Not Submitted 340 -13 327 ▶ Application Application Requested 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0				1		
Application Documentation Requested 0 0 0 0	• •	1,037	10	1,047		
Applications Available for Grant Determination 697 23 720 100%	***	340	-13	327		
Pending Grant Determination 682 23 4 705 97.9%	Application Documentation Requested	0	0	0		
Serial Determinations Seri	Applications Available for Grant Determination	697	23	720	100%	
Grant Determinations Cereminations Determinations Zero Award 0 0 4 0 0.0% Ineligible 0 0 4 0 0.0% Withdrawn 5 1 4 6 0.8% Appeals In Progress 1 -1 0 0	Pending Grant Determination	682	23	₹ 705		
Ineligible	Grant Determinations					
Withdrawn 5 1 ■ 6 0.8% Appeals In Progress 1 -1 0 ————————————————————————————————————	Zero Award	0	0	4 0	0.0%	
Appeals In Progress	Ineligible	0	0	4 0	0.0%	
All Grant Awards Offered to Applicant 10 -1 9 1.3% \$714,102.55 Current Grant Awards Offered 10 -1 9 1.3% \$714,102.55 Current Grant Awards Offered 10 -1 9 \$714,102.55 Not Closed By Deadline 0 0 0 0 0 0 \$0.00 Program Activites Complete 0 0 0 0 0 0 0 \$0.00 Grant Awards Obligated 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	Withdrawn	5	1	4 6	0.8%	
Current Grant Awards Offered 10	Appeals In Progress	1	-1	0		
Not Closed By Deadline	All Grant Awards Offered to Applicant	10	-1	9	1.3%	\$714,102.55
Program Activites Complete	Current Grant Awards Offered	10	-1	9		\$714,102.55
Grant Awards O O O Solution of the state of	Not Closed By Deadline	0	0	0		\$0.00
Grant Awards O O O Solution of the state of	Program Activites Complete	0	0	0		\$0.00
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Solution 1 & 1/3 0 0 0 0		0	0	0		
				-		
Solution 3 Only 0 0 0				_		













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Table 3: Demographic Information for Submitted Applications.

Self Reported Race	Submitted Surveys	Survey %	Submitted Applications	Submitted Applications %	Grants Offered	Grants Offered %
American Indian/Alaska Native	9	1%	9	1%	0	0%
American Indian/Alaska Native and White	2	0%	2	0%	0	0%
American Indian/Alaskan Native/Black- African American	14	1%	14	2%	0	0%
Black/African American	333	29%	333	46%	8	89%
Black/African American and White	19	2%	19	3%	0	0%
Decline to answer	12	1%	12	2%	1	11%
Other Multi-Racial	6	1%	6	1%	0	0%
White	88	8%	88	12%	0	0%
NOT PROVIDED	655	58%	237	33%	0	0%
Total	1,138	100%	720	100%	9	100%

Female Head of Household %

46%



Table 4: Submitted Applications and Grants Offered by House District.

House District	Submitted Surveys	Submitted Applications	Grant Awards Offered
50	174	125	2
51	145	102	2
52	20	10	0
53	79	44	0
54	33	21	1
55	89	52	1
56	24	13	0
57	82	56	1
58	148	106	1
59	7	5	0
60	101	79	1
78	14	4	0
79	60	17	0
80	8	3	0
81	12	8	0
82	5	3	0
83	9	7	0
84	2	2	0
85	5	4	0
87	2	0	0
88	4	4	0
92	50	24	0
94	4	0	0
105	0	0	0
Unknown/Other	61	31	0
Total	1,138	720	9



Table 5: Submitted Applications and Grants Offered by Senate District.

Senate District	Submitted Surveys	Submitted Applications	Grant Awards Offered
2	328	238	3
5	2	1	0
7	4	1	0
8	13	12	0
9	14	5	0
10	88	27	0
18	29	21	0
19	168	99	2
20	131	75	1
21	300	210	3
Unknown/ Others	61	31	0
Total	1,138	720	9



Table 6: FEMA Major/Severe Submitted Surveys & Applications by Parish.

Damaged Parish	FEMA Major Severe	Submitted Surveys	Submitted Applications	Grant Awards Offered
Ascension	111	68	50	0
Assumption	160	128	101	1
Jefferson	386	160	64	0
Lafourche	342	160	96	3
St. Charles	79	38	22	1
St. James	130	83	58	1
St. John the Baptist	192	107	70	0
St. Mary	358	228	159	2
Terrebonne	384	166	100	1
Unknown/ Other	0	0	0	0
Total	2,142	1,138	720	9

Table 7: Grant Awards by Parish.

Damaged Parish	Pending Grant Determination	Submitted Surveys	Submitted Applications	Grant Award Offered	Grant Awards Offered (\$)
Ascension	50	68	50	0	\$0.00
Assumption	99	128	101	1	\$76,397.71
Jefferson	62	160	64	0	\$0.00
Lafourche	91	160	96	3	\$220,128.79
St. Charles	21	38	22	1	\$99,566.71
St. James	57	83	58	1	\$77,319.08
St. John the Baptist	70	107	70	0	\$0.00
St. Mary	156	228	159	2	\$153,690.26
Terrebonne	99	166	100	1	\$87,000.00
Unknown/ Other	0	0	0	0	\$0.00
Total	705	1,138	720	9	\$714,102.55