

Restore Louisiana Hurricane Francine Homeowner Assistance Program Situation & Pipeline Report #8 October 13, 2025 – October 20, 2025

Issued: October 20, 2025



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## **Program Overview**

The Restore Louisiana Homeowner Assistance Program provides grant funding to homeowners affected by Hurricane Francine for home repairs, reconstruction and/or reimbursement for repairs already completed.

The program is administered by the Louisiana Office of Community Development Disaster Recovery and is funded by the U.S. Department of Housing and Urban Development through federal appropriations of Community Development Block Grant-Disaster Recovery (CDBG-DR) funds.

Louisiana will receive \$117.9 million for Hurricane Francine recovery efforts, all of which has been allocated to the Restore Louisiana program.

# Eligibility

#### WHO CAN RECEIVE ASSISTANCE

#### To be eligible for program assistance, homeowners must meet the following requirements:

- Must have been the owner-occupant at the time of the disaster event and still maintain ownership throughout application period
- The damaged address must have been the homeowner's primary residence at the time of the disaster event
- The damage suffered must be a result of Hurricane Francine
- The structure must be eligible as determined by the program, which includes single family homes, duplexes, mobile homes and condominiums
- Must be a U.S. citizen or legally documented resident
- The household income must be at or below 300% of the Area Median Income (AMI)

 Must have applied for FEMA Individual Assistance following the disaster, and FEMAs damage assessment must indicate that the damage to home is major/severe, which includes at least one of the following:



FEMA inspected residential damage of \$8,000 or greater

**②** 

At least one foot of flooding on the first floor

FEMA inspected personal property

damage of \$3,500

or greater

- The structure must be in one of the disaster-declared parishes:
  - Ascension
- Lafourche
- St. John

- Assumption
- St. Charles
- · St. Mary

- Jeffersor
- St. James
- Terrebonne

The first step in receiving program assistance is to complete the program survey.

### **ELIGIBLE ACTIVITIES**

Eligible activities under the Restore Louisiana Homeowner Assistance Program include:



**Home Repairs** 



**Home Reconstruction** 



MHU Replacement



**RESTORE** OUISIANA **Hurricane Francine** 

October 13, 2025 - October 20, 2025

# Homeowner Program Steps



#### COMPLETE THE **PROGRAM SURVEY**

Completing the program survey is the first step in receiving program assistance.

The survey can be completed on any smart phone, tablet or mobile device at restore.la.gov, or by calling the program call center at 866.735.2001.

The deadline to complete the survey is June 30, 2025. Homeowners who do not submit a survey by the deadline may not be considered for program assistance.



#### **ENVIRONMENTAL REVIEW**

The federally required environmental review is the process of reviewing a project and its potential environmental impact to determine whether it meets federal, state and local environmental standards. The environmental review is conducted without an appointment and from the road or right-of-way.



#### **COMPLETE** THE PROGRAM **APPLICATION**

Qualified homeowners who submitted a program survey and have had an environmental review of their property performed by the program will be invited to complete the program application according to their phase. The application may be completed on any mobile device, such as a smart phone, computer or tablet, by accessing the link provided in the email sent by the program.



#### **ELIGIBILITY REVIEW**

The program will review the application and information from third-party sources to determine whether the homeowner meets eligibility requirements for the program. If the program is unable to verify information from third party sources, applicants may be required to submit supporting documentation for

· Fortified Construction Checklist



#### **DAMAGE** & LEAD **ASSESSMENT**

During a scheduled damage assessment appointment with the applicant, inspectors will use industry standard software to inspect work already completed and to determine a scope of work for prospective repairs needed to complete the home. The program will also send inspectors to test for lead-based paint int home constructed prior to 1978



#### **AWARD DETERMINATION**

After steps 1-5 are completed, the homeowner will receive their calculated grant award which accounts for any duplication of benefits. The homeowner will have 60 days to either accept or appeal their award. Homeowners may also consult with their case manager during this period.



### **CONTRACTOR SELECTION**

Prior to closing on their grant awards, applicants will be asked to select their contractor for any repair or reconstruction work. Applicants will be able to work with their case manager throughout the contractor selection process.

Please visit the program Resources page for more information on contractor selection:

- · Reconstruction: Things You Need to Know · 10 Tips for Hiring a Contractor
  - · Fortified Roof Checklist

#### **GRANT AGREEMENT & EXECUTION**

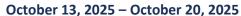
After accepting their award, the homeowner will meet with the closing team to sign their grant agreement.



### REPAIR. RECONSTRUCTION

Once the grant agreement is executed, the homeowner will be issued a reimbursement check and/or will be provided a grant award to repair or reconstruct their home. The allotted time for project repairs/reconstruction starts on the date the grant agreement is executed.

# **Situation & Pipeline Report #8**





## **Executive Summary**

### Milestones:

- o The Restore Louisiana Hurricane Francine Homeowner's Assistance Program:
  - Opened survey submittal, the first step toward receiving program assistance, on May 1, 2025.
  - Closed survey submittal, with a deadline of June 30, 2025.
  - Opened application submittal on July 1, 2025.

### Status:

- As of October 20, 2025, 1,142 surveys have been submitted. 1,068 homeowners were determined to be in Phases I – VI.
- 551 environmental reviews have been completed, representing 52% of the 1,068 homeowners in Phases I – VI available for environmental review.
- 1,056 homeowners, from Phases I VI, have been invited to apply. 742 applications have been submitted, representing 70% of the homeowners invited to submit an application.
- 9 grant awards have been offered to homeowners totaling \$714,102.55.



October 13, 2025 – October 20, 2025

Table 1: Homeowner Program Weekly Snapshot.

Activity	As of 10/13/2025	Weekly Activity	As of 10/20/2025	Percentage (%)	Total Dollars	
Surveys Recorded						
Total Surveys	1,302	11	1,313			
Non-Submitted Surveys	164	7	171			
Submitted Surveys	1,138	4	1,142	100%		
Working Phases (1-7) Total	1,064	4	1,068	94%		
Phase 1	790	3	793	69%		
Phase 2	70	0	70	6%		
Phase 3	107	0	107	9%		
Phase 4	73	1	74	6%		
Phase 5	0	0	0	0%		
Phase 6	24	0	24	2%		
Phase 7	0	0	0	0%		
Non-Working Phases Total	74	0	74	6%		
Environmental Reviews		-				
Environmental Reviews Available to Work	513	4	517			
Environmental Reviews Completed	551	0	551			
Home Inspections	331	0	331			
Home Inspections Available to Work	489	14	503			
Total Home Inspections Completed	228	8	236			
Applications In Process	220	0	230			
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Total Number of Invited Applications  Applications Not Submitted	1,047	9	1,056			
	327	-13	314			
Application Documentation Requested	0	0	0			
Applications Available for Grant Determination	720	22	742	100%		
Pending Grant Determination	705	22	727	98.0%		
Grant Determinations				% Grant Determinations		
Zero Award	0	0	<b>4</b> 0	0.0%		
Ineligible	0	0	• 0	0.0%		
Withdrawn	6	0	<b>4</b> 6	0.8%		
Appeals In Progress	0	0	0			
All Grant Awards Offered to Applicant	9	0	9	1.2%	\$714,102.55	
Current Grant Awards Offered	9	0	9		\$714,102.55	
Not Closed By Deadline	0	0	0		\$0.00	
Program Activites Complete	0	0	0		\$0.00	
Grant Awards						
Grant Awards Obligated	0	0	0		\$0.00	
Solution 1 & 1/3	0	0	0		\$0.00	
Solution 2 & 2/3	0	0	0		\$0.00	
Solution 3 Only	0	0	0		\$0.00	
Disbursements						
Total Disbursements	0	0	0		\$0.00	
Solution 1 & 1/3	0	0	0		\$0.00	
Solution 2 & 2/3	0	0	0		\$0.00	
Solution 3 Only	0	0	0		\$0.00	
Housing Rehab/ Reconstruction Complete		·				
Housing Rehab/ Reconstruction Complete	0	0	0			
Solution 1 & 1/3	0	0	0			
Solution 2 & 2/3	0	0	0			
Solution 3 Only	0	0	0			
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Table 2: Key Program Statistics: Totals to Date.









Table 3: Demographic Information for Submitted Applications.

Self Reported Race	Submitted Surveys	Survey %	Submitted Applications	Submitted Applications %	Grants Offered	Grants Offered %
American Indian/Alaska Native	9	1%	9	1%	0	0%
American Indian/Alaska Native and White	2	0%	2	0%	0	0%
American Indian/Alaskan Native/Black- African American	15	1%	15	2%	0	0%
Black/African American	349	31%	349	47%	8	89%
Black/African American and White	20	2%	20	3%	0	0%
Decline to answer	12	1%	12	2%	1	11%
Other Multi-Racial	6	1%	6	1%	0	0%
White	89	8%	89	12%	0	0%
NOT PROVIDED	640	56%	240	32%	0	0%
Total	1,142	100%	742	100%	9	100%

Female Head of Household %



Table 4: Submitted Applications and Grants Offered by House District.

House District	Submitted Surveys	Submitted Applications	Grant Awards Offered
50	192	141	2
51	151	104	2
52	21	11	0
53	81	44	0
54	33	21	1
55	93	54	1
56	25	13	0
57	84	58	1
58	161	115	1
59	7	5	0
60	115	96	1
78	14	4	0
79	60	17	0
80	8	3	0
81	14	9	0
82	5	4	0
83	9	8	0
84	2	2	0
85	5	4	0
87	2	0	0
88	4	4	0
92	51	25	0
94	4	0	0
105	0	0	0
Unknown/Other	1	0	0
Total	1,142	742	9



Table 5: Submitted Applications and Grants Offered by Senate District.

Senate District	Submitted Surveys	Submitted Applications	Grant Awards Offered
2	359	265	3
5	2	1	0
7	4	1	0
8	13	13	0
9	14	5	0
10	88	28	0
18	31	22	0
19	176	104	2
20	134	76	1
21	320	227	3
Unknown/ Others	1	0	0
Total	1,142	742	9



Table 6: FEMA Major/Severe Submitted Surveys & Applications by Parish.

Damaged Parish	FEMA Major Severe	Submitted Surveys	Submitted Applications	Grant Awards Offered
Ascension	111	68	51	0
Assumption	160	129	108	1
Jefferson	386	160	67	0
Lafourche	342	162	97	3
St. Charles	79	38	22	1
St. James	130	84	59	1
St. John the Baptist	192	107	73	0
St. Mary	358	228	164	2
Terrebonne	384	166	101	1
Unknown/ Other	0	0	0	0
Total	2,142	1,142	742	9

Table 7: Grant Awards by Parish.

Damaged Parish	Pending Grant Determination	Submitted Surveys	Submitted Applications	Grant Award Offered	Grant Awards Offered (\$)
Ascension	51	68	51	0	\$0.00
Assumption	106	129	108	1	\$76,397.71
Jefferson	65	160	67	0	\$0.00
Lafourche	92	162	97	3	\$220,128.79
St. Charles	21	38	22	1	\$99,566.71
St. James	58	84	59	1	\$77,319.08
St. John the Baptist	73	107	73	0	\$0.00
St. Mary	161	228	164	2	\$153,690.26
Terrebonne	100	166	101	1	\$87,000.00
Unknown/ Other	0	0	0	0	\$0.00
Total	727	1,142	742	9	\$714,102.55