

THE HOMEOWNER JOURNEY TO REPAIRS AND/OR REIMBURSEMENT

COMPLETE THE PROGRAM APPLICATION

Qualified homeowners who submitted a program survey and have had an environmental review of their property performed by the program will be invited to complete the formal application. Homeowners may be requested by their case manager to provide supporting documentation for information that cannot be verified by third-party data.

ELIGIBILITY REVIEW

The program will review the application and information from third-party sources to determine whether the homeowner meets the eligibility requirements for the program. Additional documentation may be requested by the case manager to verify identity, ownership, and/or occupancy.

DAMAGE AND LEAD ASSESSMENT

Once the application is completed and submitted, the program will contact the homeowner within 4-6 weeks to schedule an onsite damage assessment. During this scheduled appointment, damage assessors will inspect the home, document completed work, and determine a scope of work for remaining repairs.

REVIEW GRANT AWARD

Once eligibility, and the completed and remaining scope of work has been determined, the homeowner will receive their grant award. The formula for calculating a homeowner's grant award is as follows:

- + Estimated Cost of Remaining Repairs
- + Estimated Cost of Completed Repairs
- Amount of Previous Assistance Received/Offered (Duplication of Benefits such as FEMA, private insurance or charitable donations)

Any remaining duplication of benefits that was not offset must be escrowed by the homeowner at the time of closing. If the homeowner doesn't have sufficient funds for escrow, they can discuss the options available for deferring scope with their case manager.

SIGN GRANT AWARD

Homeowner Managed - Solution 2 reconstruction projects and any project over \$75,000 must have a licensed general contractor.

Manufactured Housing Replacement Assistance - Homeowners will be required to provide a copy of the purchase agreement from the MHU dealer prior to signing the grant award.

Reimbursement - A program representative will reach out to schedule the signing and execution of the grant award.

If the damaged home, reconstructed home or replacement home is located in a Special Flood Hazard Area (SFHA), homeowners are required to submit proof of flood insurance at grant execution.

ELIGIBILITY REVIEW

Once the grant agreement is signed, a project plan and draw schedule will be required prior to signing the grant award and payment will be disbursed upon successful completion of repair scope items as noted by program progress inspections. A program construction technical advisor will assist homeowners during this process.

Learn more: Restore.La.Gov

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