



Restore Louisiana Homeowner Assistance Program
Situation & Pipeline Report #25
May 8, 2023 – May 15, 2023

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Table of Contents

Program Overview	3
Homeowner Phase Prioritization Factors	3
Eligibility	4
Homeowner Program Steps.....	5
Program Outreach.....	5
Executive Summary.....	6
Program Mobile and Event Outreach	6
• Table 1: Completed Outreach:.....	6
Table 2: Homeowner Program Snapshot.....	7
Table 3: Key Program Statistics: Totals to Date	8
Table 8: Demographic Information for Submitted Applications.....	9
Appendix A Table 11: Submitted Surveys and Submitted Applications by House District	10
Appendix A Table 12: Submitted Surveys and Submitted Applications by Senate District.	11
Appendix B Table 13: FEMA Verified Loss (FVL) Greater than \$5,000, Submitted Surveys and Submitted Applications by Parish.....	12
Appendix C Table 14: Grant Awards by Parish.....	13



Program Overview

The Restore Louisiana Homeowner Assistance Program provides grant funding to homeowners affected by 2020-21 Disasters to help with repairs, reconstruction, and/or reimburse for repairs already completed.

The program is administered by the Louisiana Office of Community Development (OCD) and funded by the Department of Housing and Urban Development (HUD) through federal appropriations of Community Development Block Grant-Disaster Recovery (CDBG-DR) funds.

Louisiana has been allocated more than \$3.1 billion for all eligible storms:

	DISASTER EVENT ALLOCATIONS	DATE	AMOUNT
1	Hurricanes Laura & Delta	October 29, 2021	\$600 M
2	Hurricane Ida & May '21 Severe Storms + Hurricanes Laura & Delta	March 22, 2021	\$1.27 B
			+ \$450 M
3	Hurricane Ida & May '21 Severe Storms	Sept. 30, 2022	\$800 M

The first step in receiving program assistance is to complete the program survey. The information provided in the survey will help the program phase homeowners for assistance.

Homeowner Phase Prioritization Factors

To serve the most vulnerable populations effectively in our state, the program’s phased approach, which is aligned with federal guidance, ensures that the most vulnerable populations are prioritized for assistance.



Household Income

Households with the lowest income, according to HUD AMI for their area, will be prioritized.



Homeowner Age

Homeowners over the age of 62 will be prioritized.



Disabled Household Members

If a household includes a disabled member, it will be prioritized.



Located in Most-Impacted Parishes

Household addresses located in a most-impacted and distressed parishes will be prioritized.




Repairs Complete or Incomplete

Households with incomplete repairs will be prioritized.

The phases prioritize homeowners for assistance based on household income, homeowner age, disabled household members, whether the damaged address is in a Most-Impacted parish, and if the damaged address’ repairs are complete or incomplete.



	<p>Based on current funding limitations and federal guidance, to be placed in a phase, you must have:</p> <ol style="list-style-type: none"> (1) owned and still own the damaged home (2) occupied the home at the time of the disaster (3) sustained FEMA IA damages of \$5,000 or greater for repairs (4) NOT received or expect to receive structural insurance payments greater than \$25k
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APPLICATION PHASES		PHASE I	PHASE II	PHASE III	PHASE IV	PHASE V	PHASE VI
HOUSEHOLD INCOME	LESS THAN 50% AMI	✓					
	BETWEEN 50% & 80% AMI		✓	✓			
	GREATER THAN 80% AMI				✓	✓	✓
GEOGRAPHY	MOST IMPACTED	N/A	N/A	N/A	✓		N/A
	OTHER IMPACTED					✓	
HOMEOWNER 62+ AND/OR HOUSEHOLD MEMBER WITH DISABILITY	YES	N/A	✓		N/A	N/A	N/A
	NO			✓			
STATUS OF REPAIRS	COMPLETE	N/A	N/A	N/A			✓
	INCOMPLETE				✓	✓	

AMI = AREA MEDIAN INCOME

Based on survey responses and after an environmental review is completed on the damaged residence, the program invites homeowners in Phases 1 – 6 to start a program application for assistance to determine eligibility. Phase 7 eligibility is based on FEMA direct housing participation and other program eligibility requirements.

Homeowners can receive in-person support at mobile locations located throughout impacted areas to assist in completing surveys or applications. The calendar of mobile locations is posted at restore.la.gov/events.

Eligibility

After the application is submitted, it is reviewed for eligibility. To be eligible for program assistance, homeowners must meet the following requirements:

- Owner occupant at time of disaster event and still maintain ownership through program final project inspection.
- Damaged address was the applicant’s primary residence at the time of disaster event
- Suffered damage as a result of the 2020-21 Disasters
- Eligible structure as determined by program, including single family homes, duplexes, mobile homes and condominiums
- Located in one of 60 disaster declared parishes



Homeowner Program Steps

Below is an overview of the homeowner journey in the program, from initial survey to reimbursement and/or repair.

<p>1 COMPLETE THE PROGRAM SURVEY</p> <p>Completing the program survey is the first step in receiving program assistance and can be completed on any smart phone, tablet or mobile device at restore.la.gov, or by calling the program call center at 866.735.2001.</p>	<p>2 ENVIRONMENTAL REVIEW</p> <p>The federally required environmental review is the process of reviewing a project and its potential environmental impact to determine whether it meets federal, state and local environmental standards. The environmental review is conducted without an appointment and from the road or right-of-way.</p>	<p>3 START THE PROGRAM APPLICATION</p> <p>Qualified homeowners who submitted a program survey and have had an environmental review of their property performed by the program will be invited to start the program application according to their phase. The application may be started on any mobile device, such as a smart phone, computer or tablet, by accessing the link provided in the email sent by the program.</p>	<p>4 DAMAGE & LEAD ASSESSMENT</p> <p>During a scheduled damage assessment appointment with the applicant, inspectors will use industry standard software to inspect work already completed and to determine a scope of work for prospective repairs needed to complete the home. The program will also send inspectors to test for lead-based paint in homes constructed prior to 1978.</p>
<p>5 ELIGIBILITY REVIEW</p> <p>The program will review the application and information from third-party sources to determine whether the homeowner meets eligibility requirements for the program. If the program is unable to verify information from third party sources, applicants may be required to submit supporting documentation for program review.</p>	<p>6 AWARD DETERMINATION</p> <p>After steps 1-5 are completed, the homeowner will receive their calculated grant award which accounts for any duplication of benefits. The homeowner will have 60 days to either accept or appeal their award. Homeowners may also consult with their case manager during this period.</p>	<p>7 CONTRACTOR SELECTION</p> <p>If a homeowner has remaining repairs or will require reconstruction, during the application the homeowner will choose between SOLUTION 1: Program Managed Construction or SOLUTION 2: Homeowner Managed Construction prior to closing on their grant award. Based on individual conditions at the time of application, applicants can choose the program solution which best fits their own need and capacity to complete their home repair or reconstruction project within the program allotted timeframe.</p> <p>Prior to closing on their grant awards, applicants will be asked to select their contractor based on their previously chosen solution. Applicant will be able to work with their case manager throughout the contractor selection process.</p> <p>Please visit the program Resources page for more information on contractor selection:</p> <ul style="list-style-type: none">• Solution 1 Reconstruction• Solution 2 Reconstruction• Solution 2 10 Tips for Hiring a Contractor• Solution 2 Mobile Home Unit Repair Options• Fortified Construction Checklist• Fortified Roof Checklist <p>Contractor Selection is the last status where the solution chosen on the application may be changed prior to closing on the grant award.</p>	
<p>8 GRANT AGREEMENT & EXECUTION</p> <p>After accepting their award, the homeowner will meet with the closing team to sign their grant agreement.</p>	<p>9 REIMBURSEMENT, REPAIR, RECONSTRUCTION</p> <p>Once the grant agreement is executed and depending on the homeowner's selected solution, the homeowner will be issued a reimbursement check and/or will be provided a grant award to repair or reconstruct their home. The allotted time for project repairs/reconstruction starts on the date the grant agreement is executed.</p>		

Program Outreach

- The program's mobile outreach team provides in-person support for homeowners completing surveys and applications in impacted areas throughout the state.
- Information on mobile outreach survey and application support locations or other outreach events hosted by the program can be found at restore.la.gov/events.



Executive Summary

- The Restore Louisiana Homeowner Assistance survey opened on Feb. 1, 2022. The program opened applications:
 - Phase 1 on May 11, 2022
 - Phase 2 – 3 on Aug. 24, 2022
 - Phase 4 – 5 on Nov. 28, 2022
 - Phase 6 on Dec. 15, 2022
 - Phase 7 on Apr. 17, 2023
- As of 05/15/23, survey submissions increased by 430 from the previous week, making the total submissions 18,937. 10,213 homeowners were determined to be in Phases I – VII.
- 8,077 environmental reviews have been completed, representing 79% of the 10,213 homeowners in Phases I – VII.
- 7,703 homeowners, from Phases I – VII, have been invited to start an application. 4,792 applications have been submitted, representing 62% of the homeowners invited to start an application.
- There has been a total of 2,592 grant awards offered to homeowners totaling \$208,070,560.78 . Of those, 1,144 homeowners have closed on their grant agreements, obligating \$94,006,193.33.

Program Mobile and Event Outreach

- The Program completed 7 outreach events during this reporting period.
- Table 1: Completed Outreach:

Mo./ Yr.	Outreach
Jun '22	6
3rd Qtr. '22	28
4th Qtr. '22	77
1st Qtr. '23	56
Apr '23	29
May '23	14

- 6 planned mobile and event outreaches scheduled to take place in the next reporting period:

Mobile Outreach

- | | | | |
|--------|---------------|---------------------------|------------------------------------|
| • 5/16 | 9:30am-4:30pm | Dequincy Library | 102 N. Pine Street, Dequincy |
| • 5/16 | 9:30am-4:30pm | Moss Bluff Library | 251 Parish Road, Lake Charles |
| • 5/16 | 10am-4pm | Tower's Chamber's 5th Fl. | 520 Old Spanish Trail |
| • 5/18 | 10am-4:30pm | Mathews Gov't Bldg. | 4876 LA-1, Mathews. LA 70375 |
| • 5/19 | 9:30am-4:30pm | Jennings Library | 118 W. Plaquemine Street, Jennings |
| • 5/19 | 9:30am-4pm | Grand lake Library | 10200 Gulf Highway, Lake Charles |

Event Outreach

- None Scheduled

Table 2: Homeowner Program Snapshot

Restore 2020 Homeowner Program Weekly Snapshot					
Activity	As of 05/08/23	Weekly Activity	As of 05/15/23	Percentage	Total Dollars
Surveys Recorded					
Total Surveys Recorded	20,910	496	21,406		
Non-submitted Surveys	2,403	66	2,469		
Submitted Surveys	18,507	430	18,937	100%	
Working Phases (1-7) Total	9,955	258	10,213	54%	
Phase I	7,124	172	7,296	39%	
Phase II	667	16	683	4%	
Phase III	809	26	835	4%	
Phase IV	1,073	26	1,099	6%	
Phase V	11	1	12	0%	
Phase VI	163	17	180	1%	
Phase VII	108	0	108	1%	
Non-Working Phases Total	8,552	172	8,724	46%	
Environmental Reviews					
Environmental Reviews Available to Work	2,253	-117	2,136		
Environmental Reviews Completed	7,702	375	8,077		
Home Inspections:					
Home Inspections Available to Work	840	115	955		
Total Home Inspections Completed	3,757	80	3,837		
Applications In Process					
Total Number of Invited Applications	7,592	111	7,703		
Applications Not Available for Grant Determination	2,995	-84	2,911		
Applications Available for Grant Determination	4,597	195	4,792	100%	
Pending Grant Determination	1,766	47	1,813	38%	
Grant Determinations			62%	% Grant Determinations	
Zero Award	53	3	56	1.2%	
Ineligible	225	10	235	4.9%	
Withdrawn	90	6	96	2.0%	
Appeals In Progress	14	8	22		
Grant Awards Offered to Applicant	2,463	129	2,592	54.1%	\$208,070,560.78
Grant Awards					
Grant Awards Obligated	1,098	46	1,144		\$94,006,193.33
Solution 1 & 1/3	337	6	343		\$34,072,034.37
Solution 2 & 2/3	730	39	769		\$57,854,126.44
Solution 3 Only	31	1	32		\$2,080,032.52
Disbursements					
Total Disbursements	514	36	550		\$25,283,511.81
Solution 1 & 1/3	219	4	223		\$5,884,637.46
Solution 2 & 2/3	266	32	298		\$17,498,929.83
Solution 3 Only	29	0	29		\$1,899,944.52
Housing Rehab/Reconstruction Complete					
Housing Rehab/Reconstruction Complete	227	24	251		
Solution 1 & 1/3	71	3	74		
Solution 2 & 2/3	131	21	152		
Solution 3 Only	25	0	25		



Table 3: Key Program Statistics: Totals to Date

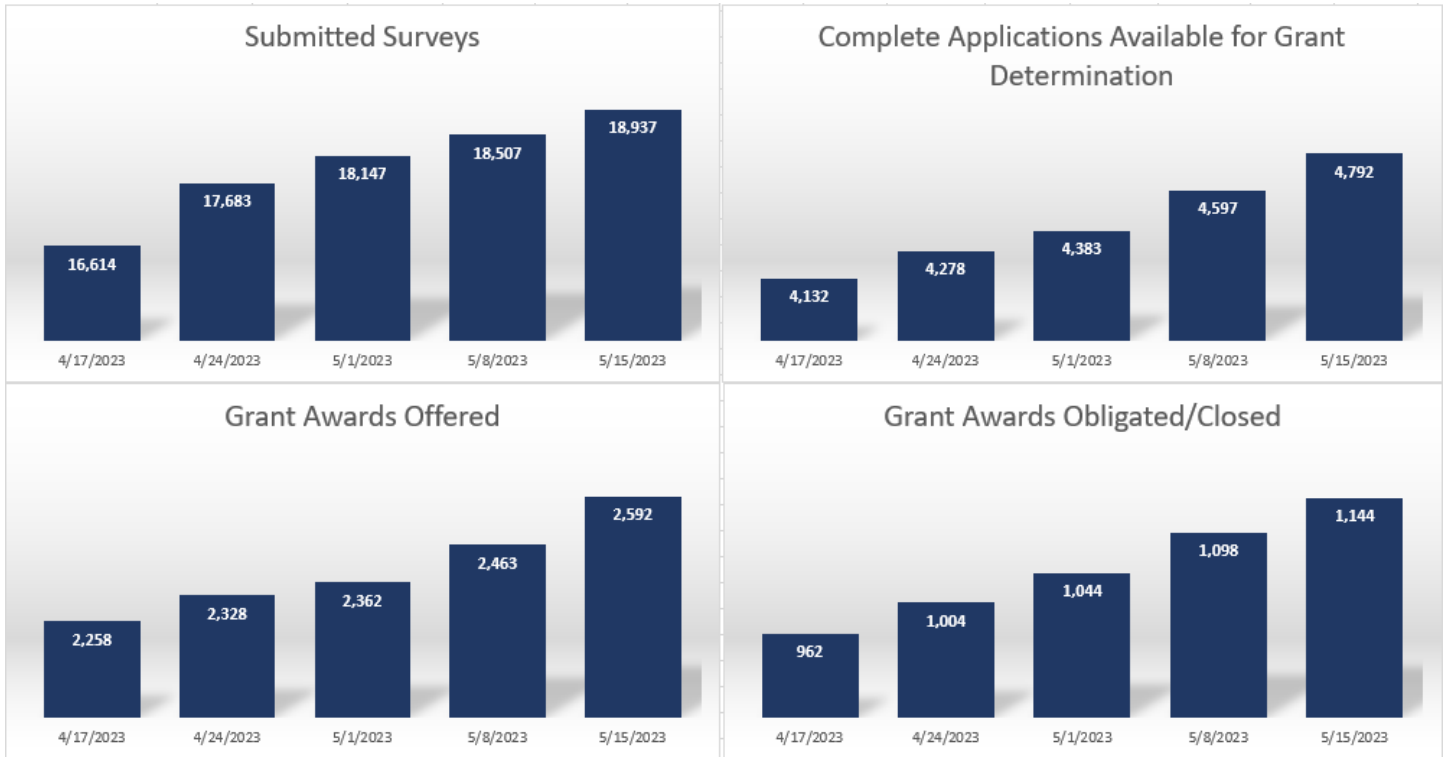




Table 8: Demographic Information for Submitted Applications

Self-Reported Race	Submitted Applications	Submitted Applications %	Grants Offered	Grants Offered Percentage %	Grant Awards Obligated	Obligated Percentage %
American Indian/Alaska Native	96	2.0%	79	3.1%	20	1.8%
American Indian/Alaska Native and White	45	0.9%	35	1.4%	7	0.6%
American Indian/Alaskan Native/Black-African American	72	1.5%	52	2.0%	26	2.3%
Asian	20	0.4%	15	0.6%	8	0.7%
Asian and White	8	0.2%	6	0.2%	3	0.3%
Black/African American	1,884	39.3%	1,364	52.6%	628	54.9%
Black/African American and White	57	1.2%	42	1.6%	24	2.1%
Decline to answer	43	0.9%	33	1.3%	19	1.7%
Native Hawaiian/Other Pacific Islander	4	0.1%	3	0.1%	2	0.2%
Native Hawaiian/Other Pacific Islander and White	4	0.1%	4	0.2%	0	0.0%
Other Multi-Racial	54	1.1%	44	1.7%	16	1.4%
White	1,206	25.2%	904	34.9%	385	33.7%
NOT PROVIDED	1,299	27.1%	11	0.4%	6	0.5%
Total	4,792	100%	2,592	100%	1,144	100%

Female Head of Household % of Complete Apps: 51%



Appendix A Table 11: Submitted Surveys and Submitted Applications by House District

House District	Submitted Surveys	Submitted Applications
1	2	
2	6	
3	10	1
4	3	
5	4	
7	4	
8	1	
10	1	
11	9	1
12	9	1
13	16	4
14	10	
15	8	
16	21	1
17	21	3
18	25	6
19	10	
20	2	
21	3	
22	25	4
23	16	1
24	31	9
25	57	9
26	37	4
27	27	10
28	2	
29	37	3
30	59	12
31	11	2
32	251	78
33	319	75
34	1,284	315
35	419	103
36	345	60
37	391	99

House District	Submitted Surveys	Submitted Applications
38	7	2
39	9	1
40	32	5
41	27	5
42	50	5
43	7	
44	20	3
45	6	
46	19	
47	420	113
48	27	1
49	50	9
50	86	17
51	1,292	503
52	736	229
53	1,285	469
54	1,429	447
55	835	256
56	525	134
57	1,446	399
58	585	161
59	40	3
60	170	23
61	30	6
62	44	9
63	33	2
64	21	2
65	25	1
66	17	3
67	26	4
68	42	7
69	16	2
70	17	3
71	29	3
72	1,043	253

House District	Submitted Surveys	Submitted Applications
73	455	130
74	130	18
75	90	9
76	54	9
77	55	9
78	65	11
79	82	11
80	30	3
81	487	151
82	58	14
83	289	59
84	328	55
85	78	11
86	309	61
87	156	24
88	53	7
89	31	7
90	69	10
91	112	16
92	233	51
93	102	15
94	42	6
95	146	37
96	37	6
97	173	29
98	50	9
99	170	17
100	203	27
101	33	8
102	132	11
103	135	27
104	42	8
105	283	43
Unknown	303	2
Total	18,937	4,792



Appendix A Table 12: Submitted Surveys and Submitted Applications by Senate District.

Senate District	Submitted Surveys	Submitted Applications
1	215	35
2	1,968	574
3	448	68
4	376	52
5	230	37
6	861	225
7	266	33
8	909	160
9	95	17
10	226	34
11	205	46
12	868	169
13	204	43
14	83	15
15	103	14
16	68	10
17	338	73
18	320	88
19	1,957	495
20	3,749	1,345

Senate District	Submitted Surveys	Submitted Applications
21	1,041	319
22	83	11
23	23	
24	65	10
25	1,094	258
26	109	18
27	1,796	421
28	111	32
29	86	14
30	511	149
31	65	7
32	18	5
33	29	1
34	41	4
35	39	7
36	1	
37	3	
38	14	1
39	16	
Unknown	303	2
Total	18,937	4,792



Appendix B Table 13: FEMA Verified Loss (FVL) Greater than \$5,000, Submitted Surveys and Submitted Applications by Parish

Damaged Parish	*> \$5K FVL	Submitted Survey	Submitted Applications
Acadia	386	75	21
Allen	552	105	32
Ascension	942	225	36
Assumption	406	170	20
Avoyelles		2	
Beauregard	1,074	180	58
Bienville		1	
Bossier		2	
Caddo	151	28	1
Calcasieu	9,451	2,521	644
Cameron	969	270	79
Catahoula		2	
Claiborne		4	
Concordia		2	
De Soto		4	
East Baton Rouge	1,176	270	41
East Feliciana	155	44	11
Evangeline		5	
Grant	239	19	4
Iberia	282	66	14
Iberville	261	59	12
Jackson	34	10	4
Jefferson	6,358	1,288	254
Jefferson Davis	651	136	29
La Salle	23		
LaSalle		2	
Lafayette	296	55	4
Lafourche	5,702	2,115	767
Lincoln	69	10	1
Livingston	1,427	298	93

*Pipeline #6: FEMA Major/Severe Data Updated

*Pipeline #17 FEMA Major Severe column updated to reflect FVL>\$5K.

Damaged Parish	*> \$5K FVL	Submitted Survey	Submitted Applications
Morehouse	79	9	1
Natchitoches	126	14	1
Orleans	4,054	926	136
Ouachita	254	50	3
Plaquemines	681	248	48
Pointe Coupee	41	16	5
Rapides	780	113	22
Richland		4	
Sabine	80	7	
St. Bernard	543	65	7
St. Charles	2,079	736	248
St. Helena	467	392	98
St. James	1,043	473	156
St. John the Baptist	3,261	1,304	367
St. Landry	312	46	8
St. Martin	190	34	1
St. Mary	314	98	17
St. Tammany	1,754	247	44
Tangipahoa	3,211	1,392	354
Tensas		1	1
Terrebonne	6,674	2,691	1,114
Union	60	4	1
Vermilion	378	59	10
Vernon	326	36	11
Washington	458	97	13
Webster		1	
West Baton Rouge	70	7	1
West Carroll		3	
West Feliciana	30	2	
Winn	85	8	
Other Parishes		1,886	
Total	57,954	18,937	4,792

Appendix C Table 14: Grant Awards by Parish

Damaged Parish	Pending Grant Determination	Grant Award Offered Count	Grant Awards Offered Amounts (\$)	Obligated Award Count	Obligated Award Amount (\$)
Acadia	4	16	\$1,421,604.01	4	\$524,346.92
Allen	8	23	\$1,885,453.14	13	\$947,865.89
Ascension	8	23	\$1,538,061.53	8	\$563,503.06
Assumption	7	12	\$994,301.60	5	\$483,010.44
Beauregard	9	44	\$4,589,497.06	22	\$2,397,789.05
Caddo	0	1	\$28,700.56	1	\$28,700.56
Calcasieu	214	368	\$32,490,794.21	201	\$17,861,426.19
Cameron	19	48	\$4,515,748.74	17	\$1,556,306.07
East Baton Rouge	14	24	\$1,307,579.68	16	\$745,222.50
East Feliciana	3	8	\$562,761.76	4	\$268,806.43
Grant	0	3	\$179,120.63	1	\$73,973.27
Iberia	7	7	\$735,674.98	3	\$372,083.45
Iberville	6	5	\$386,968.45	3	\$224,429.06
Jackson	2	2	\$193,973.27	1	\$108,973.27
Jefferson	104	117	\$8,371,400.94	56	\$3,870,359.20
Jefferson Davis	6	18	\$1,865,491.43	13	\$1,196,001.68
Lafayette	3	1	\$49,376.26		
Lafourche	290	409	\$32,944,487.83	156	\$12,883,012.49
Lincoln	0	1	\$113,948.43		
Livingston	30	54	\$4,436,504.83	32	\$2,465,439.22
Natchitoches	0	1	\$26,327.71	1	\$26,327.71
Orleans	61	60	\$2,792,352.57	27	\$939,879.42
Ouachita	0	3	\$373,929.42	3	\$373,929.42
Plaquemines	15	31	\$2,624,457.83	10	\$837,095.52
Pointe Coupee	1	4	\$333,660.09	1	\$84,041.54
Rapides	6	14	\$1,106,958.02	6	\$494,280.94
St. Bernard	2	4	\$84,512.44	2	\$63,670.46
St. Charles	102	136	\$10,906,199.06	61	\$4,974,267.00
St. Helena	46	52	\$4,517,371.04	35	\$3,073,415.84
St. James	70	81	\$6,781,376.98	37	\$2,963,060.20
St. John the Baptist	134	211	\$14,884,539.63	115	\$8,593,125.05
St. Landry	5	3	\$371,175.57	2	\$199,507.36
St. Martin	1				
St. Mary	8	7	\$494,644.23	2	\$115,430.86
St. Tammany	26	14	\$1,063,520.27	7	\$342,019.92
Tangipahoa	169	159	\$12,883,718.60	81	\$6,805,136.70
Tensas	1				
Terrebonne	418	609	\$48,626,893.10	185	\$16,476,030.62
Union	0	1	\$73,824.56	1	\$73,824.56
Vermilion	2	6	\$489,612.56	3	\$276,067.74
Vernon	2	9	\$812,857.74	7	\$572,025.92
Washington	10	2	\$176,850.31	1	\$117,478.09
West Baton Rouge	0	1	\$34,329.71	1	\$34,329.71
Total	1,813	2,592	\$208,070,560.78	1,144	\$94,006,193.33